

Monthly promotions

November 2021 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Be in the know during power outages

November is the middle of storm season in the Pacific Northwest and that means the possibility of power outages. One way you can be prepared is by installing the MyPSE app for your phone.

The MyPSE app makes it easy to report a power outage with the click of a button. You can also track the repair progress of outages in your area using the map and see estimated restoration times. Rest assured that you are up to date on outages in your neighborhood by setting your notification preferences.

Additionally, the MyPSE app provides convenient access to your account even when you are on the go. Pay your monthly bill, track your home's energy usage, and manage your billing preferences. Learn more at pse.com/app.

Safety tip: Smell gas? Leave, then call 911 or PSE

Natural gas, which is primarily methane, is colorless and odorless in its natural state. An odorant called mercaptan is added to give it a sulfur or rotten egg smell to help detect a leak. If you suspect that there's a natural gas leak, do nothing that could cause a spark; flipping a light switch or ringing a doorbell could ignite natural gas. Leave the area, then call us at 1-888-225-5773, TTY: 1-800-962-9488, or call 911.

pse.com/detectaleak



Call PSE before clearing a blocked sewer

Before clearing a blocked sewer or septic line, check for cross bores. That's when a natural gas line has been inadvertently installed through a sewer. Snaking the sewer could break the gas line, causing a dangerous leak. Call PSE before clearing. We'll meet your plumber for free to make sure it's safe to clear.

pse.com/sewersafety

Maximize comfort and minimize your energy bill

Stay cozy as seasons change and avoid breaking the bank! Remember that PSE offers rebates for energy-efficient products. Whether you're buying a new smart thermostat or upgrading your water heater, furnace, or insulation, you may be eligible to get a rebate back. Increase the comfort and energy efficiency of your home, and lower those bills!

pse.com/getcozy

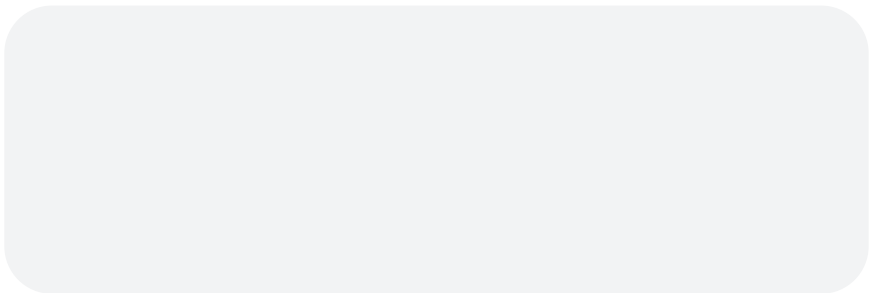




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YOUR PUGET SOUND ENERGY BILL ENCLOSED



Be prepared. Stay connected.

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power outages at pse.com/app.





Your power, your choices

Learn about programs to lighten your carbon footprint
at pse.com/renewables.





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BELLEVUE, WA 98009-9269



Spend less time paying bills by enrolling in AutoPay. Learn more at pse.com/payment.



This envelope is recyclable.

We're here to help

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us.

pse.com/paymentarrangement

November 1, 2021 Price change – All gas customers – CRM and PGA price

Your gas bill reflects changes in rates that went into effect on November 1, 2021.

November 1, 2021 Price change – Electric residential and electric commercial customers that receive an energy exchange credit

Your electric bill reflects changes in rates that went into effect on November 1, 2021.

Transmission peak message for October 2021

This past month's transmission system peak occurred on October 12 at hour ending 0900.

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2021

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

[GREEN ENERGY OPTIONS](#)

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pse.com

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