

The latest news on what's powering our neighborhoods



We'll contact you when your power is out

Losing power is an inconvenience, especially when you have vital equipment that needs to be kept running. Now, with PSE's outage notification service, you'll be alerted by email when you lose power.

To get notified: All we need is your current email address. Simply sign in to your myPSE account to verify we have your most recent contact information. If you don't have a myPSE account, now is the time! Go to pse.com and click "create account." Once you've signed up you'll get outage notifications and have access to all sorts of features, from online payment to energy use and savings tips.

Customer service guarantees



We stand behind our service to you. We're continually tracking how we're doing and using your feedback to improve. And we'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-hour power outage restoration guarantee*
- 120-hour power outage restoration guarantee**

Qualifications apply.

pse.com/guarantees

* Effective Jan. 1, 2017. Excludes major storm or other events.

** Electric service must be out for 120 consecutive hours or longer.



Keep meters free of snow and ice

Snow and ice can damage your gas meter and leave you in the cold. Use a broom to gently remove snow and ice from your meter and pipes. When ice thaws, don't allow water to drip onto the meter equipment and refreeze. If you see ice build-up or suspect a problem, call us to report it.



2017 rebates and incentives now available

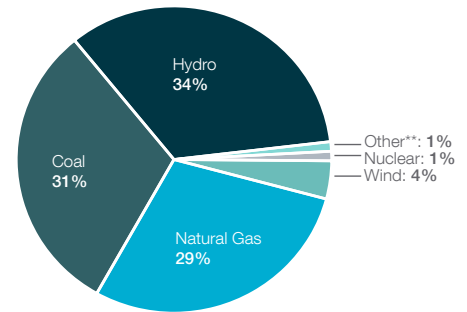
Thanks to our residential and commercial customers for your continued commitment to energy efficiency. In 2017, we're proud to offer many different programs and rebates to help manage your energy costs at home as well as valuable incentives for businesses of all sizes. Find out how you can keep saving at pse.com/rebates and pse.com/mybusiness.

Diverse resources powering your home and business

The electricity generated for you uses a diverse mix of resources. The fuel mix resources used for generating electricity delivered in 2015 are shown in the chart and graph:

2015 estimated electricity fuel mix*

Coal	31%
Hydroelectric	34%
Natural Gas	29%
Nuclear	1%
Other**	1%
Wind	4%
Total	100%



* Estimated 2015 electricity fuel mix, pending final 2015 report from the Washington Department of Commerce.

** Biomass, landfill gas, petroleum and waste.