

Monthly Promotions

October 2015 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download Inserts

- [The Voice customer newsletter](#)
- [Electric safety brochure](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



PSE customers the Edgerton-Thomas family



Money back now, lower bills later

With cooler weather on the horizon, now is the time to evaluate your home's windows, insulation, ducts and heating system. Qualifying customers can cash in on valuable rebates for energy efficiency upgrades that use less energy, make your home more comfortable and save you more on your bill in the long run.

- Up to \$1,900 in combined rebates on insulation, air sealing and duct sealing
- Up to \$1,000 in rebates on high-performance windows
- \$1,200 rebate on a ductless heat pump
- \$250 rebate on a qualifying natural gas furnace

Not sure where to begin? Get a referral for a pre-screened independent contractor through our Contractor Alliance Network to help with installation and make the rebate process simpler, too.

pse.com/rebates

2015 Renewable Energy Report Card

From the renewable energy generated at Puget Sound Energy-owned wind and hydro power facilities as well as what is purchased from independent power producers, we are on track to meet and exceed the required 3 percent renewable energy target by year-end 2015. The target is based on the average amount of electricity PSE customers used the prior two years.

The costs associated with the generated renewable energy and renewable energy credits are \$27.8 million per year.

Puget Sound Energy 2015 renewable energy target progress report card*

	2013	2014	2015
Target percentage	3%	3%	3%
Approved renewable energy target	639,514 MWh	635,202 MWh	626,663 MWh
Available renewable energy resources	639,514 MWh**	635,202 MWh**	1,089,521 MWh

* As required by the Energy Independence Act of Washington State

** Actual resources used for compliance



Fall back with LED bulbs for less than \$2

Get ready for shorter, darker days with Philips SlimStyle LED light bulbs. Purchase SlimStyle LEDs for \$1.97—after \$4 PSE instant discount—at participating The Home Depot stores within our electric service area. Hurry up, offer valid until Nov. 1, 2015, while supplies last.

pse.com/lighting

Get a \$500 rebate on an electrical vehicle charger

Ever thought about owning an electric vehicle (EV)? Owning an EV is more convenient than ever, thanks to today's charging options. In Washington, drivers will find fast charging stations every 40-60 miles along I-5, Highway 2 and parts of I-90. Both Oregon and British Columbia have similar fast charging networks. Most EV users, however, find that they only need to charge once or twice a day; usually overnight. PSE offers a \$500 rebate to qualified EV owners who elect to install a level 2 charger in their home.

pse.com/electricvehicles

You have our guarantee

We are committed to keeping scheduled appointments and to restoring power outages as soon as we can. If we don't keep an appointment or if electric service is out for 120 consecutive hours or longer, subject to certain conditions, we'll credit your account \$50.

pse.com/guarantees



*See downed lines?
Stay away!*

There's no sure way to tell if downed lines are energized or "hot," so treat them, and anything they touch, as if they could kill you. Fences, tree limbs, telephone lines and even the ground around a downed line can electrocute you if they're in contact with a power line. And did you know power lines can look just like telephone lines? Take no chances: Call the power company and stay away!

*Car touching a downed line?
Wait for help to arrive.*

If you find yourself in a vehicle that is touching a downed line or electrical equipment, and you're not in imminent danger, stay put. Call **911**, if you can, and wait until the power company can de-energize the line. Even if there's no sign of sparking, the vehicle and the ground around could electrocute you as you try to leave. The same is true for anyone who tries to approach you from outside the vehicle. Don't approach to help unless the power company has verified that the line is de-energized.

Let that kite go!

Don't fly kites near overhead power lines. If a kite or Mylar-coated balloon should become entangled in a power line, or in a tree near a power line, let it be! Wood can conduct electricity, so building a tree house near a power line is also dangerous.



*Work safely around
overhead lines.*

Always keep at least 10 feet – more for high voltage lines – between you and power lines. That goes for any equipment you're using, too. Avoid placing ladders near power lines, especially if they are aluminum. (Wood can also conduct electricity, but not as well.) If you need to trim trees around the line attached to your house, call the power company to de-energize it before you trim.

Digging? Call 811 first!

If you don't like the thought of getting shocked through your shovel, call **811** at least two business days before digging to have your underground utilities located. The day you call doesn't count. The law requires you to have all utilities marked before digging on private, public and commercial property. Always use a hand tool when digging within 2 feet of buried lines. You'll know where they are by the paint or flags left by the locator who responds to your **811** call.



Power outage? Keep grills outside!

Never try to heat your house with a propane or charcoal grill or heater. They create carbon monoxide which can poison you if used indoors. A gas oven running with its door open also releases carbon monoxide.

 PUGET SOUND ENERGY

Puget Sound Energy
P.O. Box 97034
Bellevue, WA 98009-9734
pse.com/gassafety

 PUGET SOUND ENERGY

HOW TO STAY SHOCK FREE



DO THE SAFE THING.
BE SMART AROUND POWER LINES

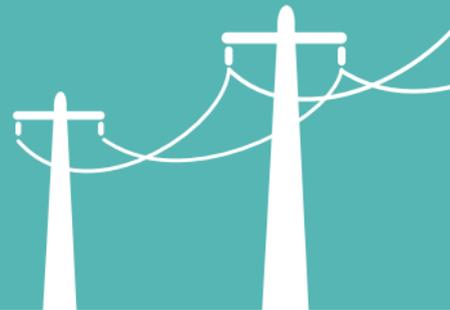


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YOUR PUGET SOUND ENERGY BILL ENCLOSED

Inside: How to
stay safe around
power lines.





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This envelope is recyclable.

October 2015 bill print messages

Summary page

For all customers

Save energy and money with heating rebates

Fall is the perfect time to prepare for cooler weather. We offer rebates on energy-efficient products that can help save you energy and money this winter.

pse.com/rebates

Detail section

For all electric customers

On Oct.1, your rates were adjusted to pass through the remaining share of proceeds from PSE's sale of the electric system that previously served a portion of Jefferson County. The pass through is itemized as *Jefferson PUD Sale Credit*, based on your electricity used Oct. 1-31, 2015. Also on Oct.1, rate changes related to the amount of the *Energy Exchange Credit* and the costs of the low income bill assistance program went into effect.

For all natural gas customers

On Oct.1, rate changes related to the costs of the low income bill assistance program went into effect.

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on September 11 at hour ending 1700.

For electric service customers on bi-monthly schedule, City of Sumner

The City of Sumner increased the city tax, effective August 28. The city tax rate on your electric and natural gas bill is 6.65%. This rate includes the effect of state and local taxes on the city tax and deductions allowed by the city.

Customer Name
Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2015.

[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

Be prepared. Stay connected.

Now is the time to get prepared. Download the outage app onto your mobile device or tablet to track power outages in your neighborhood, report an outage, and check status updates and estimated restoration times.



[DOWNLOAD NOW](#)

Note: If your PSE account is set up for automatic payment, no action is necessary. Your automatic payment to PSE has been scheduled and will be posted automatically to your account.