

Monthly Promotions

January 2017 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download Inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



We'll contact you when your power is out

Losing power is an inconvenience, especially when you have vital equipment that needs to be kept running. Now, with PSE's outage notification service, you'll be alerted by email when you lose power.

To get notified: All we need is your current email address. Simply sign in to your myPSE account to verify we have your most recent contact information. If you don't have a myPSE account, now is the time! Go to pse.com and click "create account." Once you've signed up you'll get outage notifications and have access to all sorts of features, from online payment to energy use and savings tips.

Customer service guarantees



We stand behind our service to you. We're continually tracking how we're doing and using your feedback to improve. And we'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-hour power outage restoration guarantee*
- 120-hour power outage restoration guarantee**

Qualifications apply.

pse.com/guarantees

* Effective Jan. 1, 2017. Excludes major storm or other events.

** Electric service must be out for 120 consecutive hours or longer.



Keep meters free of snow and ice

Snow and ice can damage your gas meter and leave you in the cold. Use a broom to gently remove snow and ice from your meter and pipes. When ice thaws, don't allow water to drip onto the meter equipment and refreeze. If you see ice build-up or suspect a problem, call us to report it.



2017 rebates and incentives now available

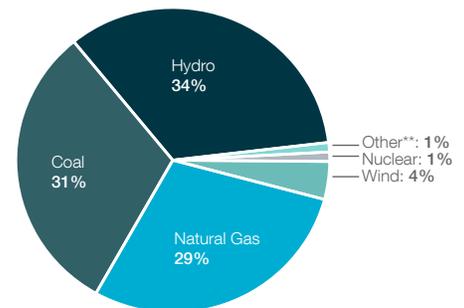
Thanks to our residential and commercial customers for your continued commitment to energy efficiency. In 2017, we're proud to offer many different programs and rebates to help manage your energy costs at home as well as valuable incentives for businesses of all sizes. Find out how you can keep saving at pse.com/rebates and pse.com/mybusiness.

Diverse resources powering your home and business

The electricity generated for you uses a diverse mix of resources. The fuel mix resources used for generating electricity delivered in 2015 are shown in the chart and graph:

2015 estimated electricity fuel mix*

Coal	31%
Hydroelectric	34%
Natural Gas	29%
Nuclear	1%
Other**	1%
Wind	4%
Total	100%



* Estimated 2015 electricity fuel mix, pending final 2015 report from the Washington Department of Commerce.

** Biomass, landfill gas, petroleum and waste.



P.O. Box 97034
Bellevue, WA 98009-9734

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YOUR PUGET SOUND ENERGY BILL ENCLOSED

Help us help you.

You may qualify for assistance
with your heating bill.
Visit pse.com/help.





Customer service — guaranteed.

We commit to keeping scheduled appointments and to restoring power outages as soon as we can. For more information, visit pse.com/guarantees.





PLACE
STAMP
HERE

We'll work with you to help manage your bills. Visit **pse.com**
or call **1-888-225-5773** to make payment arrangements.

BELLEVUE, WA 98009-9269





Go paperless.

Sign up to manage your account
and pay online at **pse.com/mypse**.



This envelope is recyclable.

January 2017 bill print messages

Summary page

For all customers

Happy New Year

It's a great time to take easy steps to manage your energy use, save money and get bill-payment assistance.

pse.com/lower

Detail section of billing statement

Your bill reflects changes in rates that went into effect Jan. 1. The rate items that changed show the dates, prices and charges for each portion of the bill period when they were in effect.

For electric customers on bi-monthly billing

On Dec. 1 your rate was lowered to reflect the changes in the costs to acquire and generate power for your service.

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on December 8 at hour ending 1800.

For City of Medina electric and natural gas customers, effective Jan. 14, 2017

The City of Medina increased the city tax, effective Jan. 14. The city tax rate on your electric service and on your natural gas service is 6.7%. This rate includes the effect of state and local taxes on the city tax and deductions allowed by the city.

Customer
Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2016.

[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

Note: If your PSE account is set up for automatic payment, no action is necessary. Your automatic payment to PSE has been scheduled and will be posted automatically to your account.

Winterize your bill

Now is the perfect time to get your home ready for winter and PSE wants to help you save as the weather cools.

- See how much you save by turning down your thermostat while you sleep.
- Find why replacing your furnace filters is a money saver.
- Check your daily energy usage and see how it affects your bill.



[EXPLORE WINTERIZING TIPS](#)

When you sign in to view and pay your bill and manage your account, link to [Important Information](#) about energy safety, emergency preparedness, customer services and ways to save energy.

[Manage profile](#)

Puget Sound Energy, P.O. Box 97034, Bellevue, WA 98009-9734

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