

Monthly Promotions

December 2017 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download Inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Tips for combating winter weather

In preparing for the onset of winter, remember the impact that the temperature outside has on heating your home. The colder it gets outside, the more energy it takes to maintain the temperature inside. Here are a few suggestions to help you save on your heating costs:

- Adjust your thermostat. By lowering your thermostat 10–15°F for eight hours when you're asleep you can save 10% on your heating.
- Cover your windows. Closing your window coverings at night will help reduce heat loss and prevent cold air from coming in. Open them during the day, to let the warm sunlight in.
- Take care of your fireplace. Using the fireplace can be cozy, but when not in use close the damper to prevent warm air from escaping.

For more tips to help you save on your home heating costs visit pse.com/lower.

Customer service guaranteed

We stand behind our service to you. We continuously track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-hour power outage restoration guarantee
- 120-hour power outage restoration guarantee

Conditions apply.

pse.com/guarantees



Natural gas mixed with air is explosive

Surprisingly, pure natural gas won't ignite, but mix it with air and you have an explosive combination. That's why it's important to recognize the odor of sulfur or rotten eggs, which tells you natural gas is present. It can be ignited by as little as a spark from flipping a light switch. So play it safe. If you detect gas, even if you're unsure, leave the area, then call **911** or call us at **1-888-CALL-PSE**. TTY: **1-800-962-9498**.

pse.com/detectaleak



You may qualify for assistance

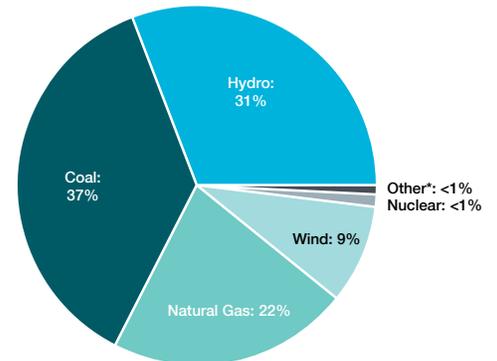
Depending on income and household size, you may be eligible for payment assistance with your heating bill and for free energy-efficient improvements to your home. Recipients can receive up to \$1,000 in credits from the federal Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). Contact your local energy-assistance agency at **1-866-223-5425**.

Diverse resources powering your home and business

The electricity generated for you uses a diverse mix of resources. The fuel mix resources used for generating electricity delivered in 2016 are shown in the chart and graph:

2016 electricity fuel mix

Coal	37%
Hydroelectric	31%
Natural Gas	22%
Nuclear	<1%
Other*	<1%
Wind	9%
Total	100%



* Biomass, non-biogenic and petroleum.

Source: Published by the Washington Department of Commerce, October 2017, with data reported by PSE in August 2017.

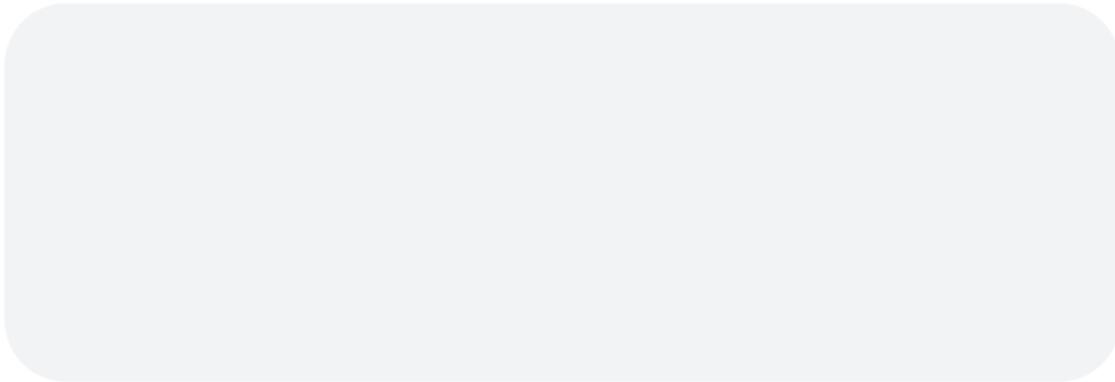


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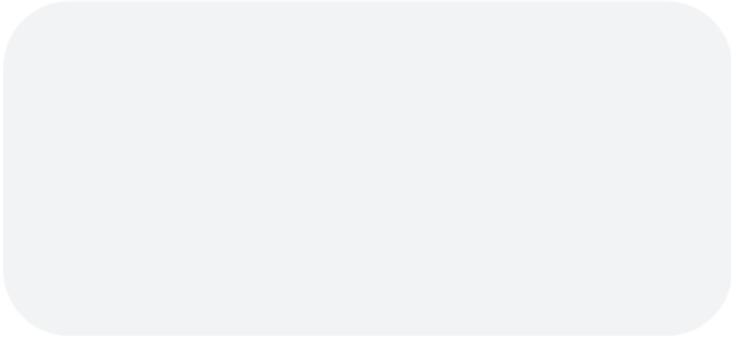
Sign up to manage your account
and pay online at pse.com/mypse.



Help others stay warm. Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.



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BELLEVUE, WA 98009-9269





We'll work with you to help manage your bills.

Call us at **1-888-225-5773** to make payment arrangements.



This envelope is recyclable.

December 2017 bill print messages

Summary page

Happy holidays

As 2017 draws to a close, we send our best wishes for the holidays and wish you a safe and happy new year. It's a privilege to serve you.

pse.com

Detail section

New for Dec. 20

Your bill reflects changes in rates that went into effect Dec. 19.

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on November 6 at hour ending 0800.

Customer
Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2017.

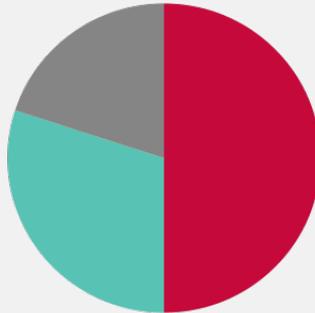
[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

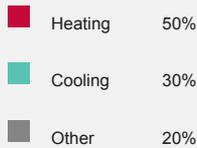
Energy Analysis

Here's an estimate of how your home used energy this billing period.*

Heating and cooling were 80% of your energy use.



May 1, 2017 – May 31, 2017



Want a complete breakdown? Answer a few questions about your home.

[UPDATE HOME PROFILE](#)

*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

[YES](#)

[NO](#)