

The latest news on what's powering our neighborhoods



Last chance to score an Upgrade

We've been surprising PSE customers all summer long with Golden Upgrade tickets and energy efficient prizes. It's not too late to get your upgrade! On Sept. 27, we're hosting our grand finale event at the big game at CenturyLink Field. Look for PSE teams in bright yellow at transit stops to snag a Golden Upgrade ticket. Bring it to one of PSE's booths near CenturyLink Field or at the Seattle Ferry Terminal and redeem for an energy efficient prize to help you save money and cut your bill.

pse.com/upgradenow



Don't be left in the dark

Get prepared now. Download the outage app onto your mobile device to track power outages in your neighborhood, report an outage and check status updates and estimated restoration times.

pse.com/app



Get local, renewable energy for just \$4 more per month

When you sign up for PSE's Green Power Program, you're offsetting your electricity usage with locally sourced wind, biogas, low-impact hydro and solar power. The program is voluntary, costs as little as \$4 more per month and is added directly onto your PSE bill, making it easy to support clean energy from independent producers right here in the Pacific Northwest. PSE does not make a profit from the Green Power Program. All revenue supports independent resource projects and grows voluntary demand for cleaner energy options.

pse.com/greenpower

Phone reminder helps you avoid late fees

If your current bill goes past the due date, we'll leave you a phone message reminding you to pay to avoid a late fee and keep your account from becoming delinquent.*

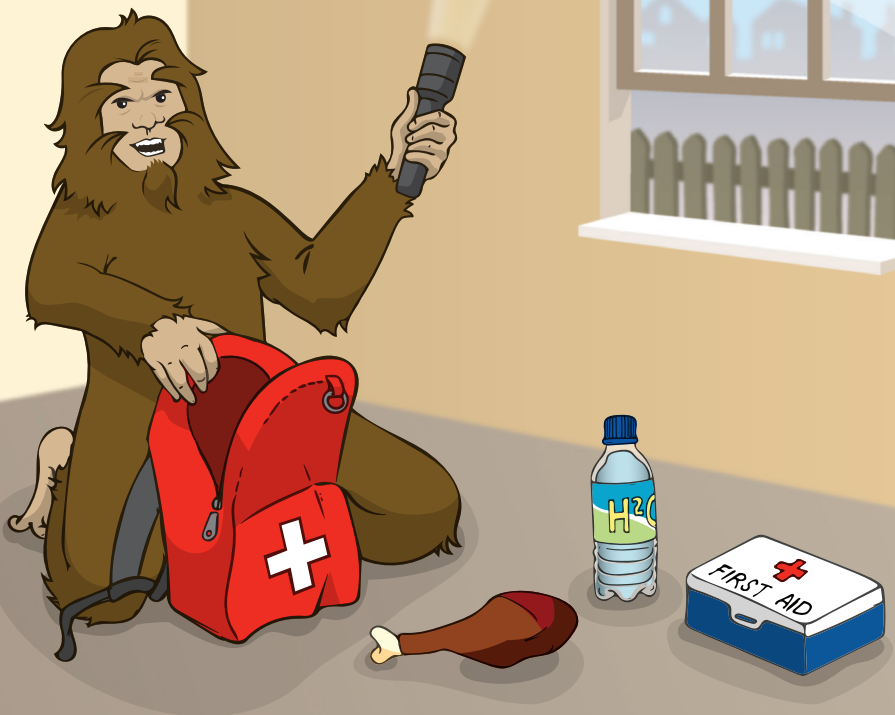
We offer several payment and billing options to suit your preference. Visit pse.com/waystopay.

We urge anyone having difficulty paying their PSE bill to work with us to help you manage your bills. Please call us at **1-888-225-5773** to make payment arrangements and learn about energy-saving tips and rebates.

* Please note that we never ask or require our customers with delinquent accounts to purchase a prepaid debit card to avoid disconnection.

We troubleshoot furnace problems

If you think your natural gas furnace, water heater or other appliances are not operating safely or properly, please call us at **1-888-225-5773** to schedule a PSE natural gas service technician for a free visit to diagnose the problem. Depending on the diagnosis, the technician can perform minor repairs for a charge.



Safesquatch says: "Get prepared!"

Scientists now believe the "big one" could equal the biggest earthquake the U.S. has ever experienced – so big, in fact, that even Safesquatch is getting ready. Now is the time to prepare your own kit. Include at least two weeks' worth of food, water, medicine and emergency supplies for you and your pets. Make a disaster plan, and practice it.

redcross.org/prepare

See more of Safesquatch's safety tips at pse.com/safesquatch.