

The latest news on what's powering our neighborhoods



## Thinking about going electric?

There are about 28,000 electric cars cruising the roads of Washington state. With dozens of makes and models to choose from, it's getting easier to make an electric car your next vehicle purchase.

Whether you want to geek out on the cost-savings or reduce your carbon footprint, we have the information you'll need when considering the right electric car for you.

- Electric cars are fun to drive.
- They're reliable and cost less to fuel than gas or diesel cars.
- With a little planning, charging is no big deal.
- The batteries are proven and safe.
- They're healthier for our planet.

For more information go to [pse.com/electriccars](http://pse.com/electriccars).

## Be safe, save money: Set water heater to 120 degrees

Washington state law recommends that residential water heaters be set no higher than 120 degrees Fahrenheit, or on the low setting. This will prevent scalding accidents and save energy.

[pse.com/waystosave](http://pse.com/waystosave)

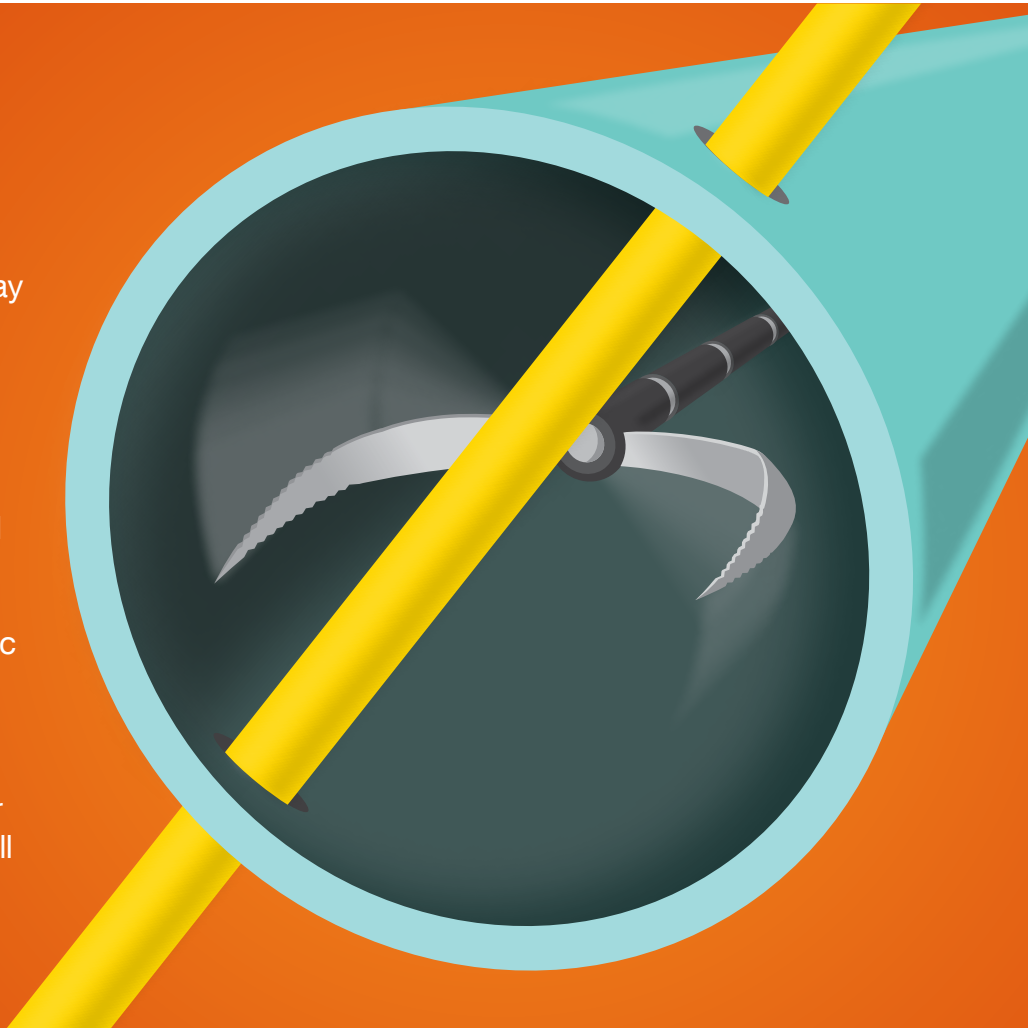
## Blocked sewer? Call PSE, or ask your plumber to call

If you experience a sewer blockage outside the walls of your house, call PSE when your plumber is on their way to clear it. Or have your plumber call.

Natural gas lines have inadvertently been installed through some sewer and septic lines. Clearing them with a cutting tool could break the gas line, allowing gas into your house and creating a dangerous situation. PSE will meet your plumber on site—for free—to make sure the sewer or septic line is safe to clear.

This can happen to homes not served by natural gas. Don't take a chance. Before your plumber clears an exterior blockage, either you or they should call PSE at **1-888-225-5773**.

[pse.com/sewersafety](http://pse.com/sewersafety)



## Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee

Conditions apply. [pse.com/guarantees](http://pse.com/guarantees)

## You may qualify for assistance

Depending on income and household size, you may be eligible for payment assistance with your heating bill and for free energy-efficient improvements to your home. Recipients can receive up to \$1,000 in credits from the federal Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). Contact your local energy-assistance agency at **1-866-223-5425**.