

Monthly promotions

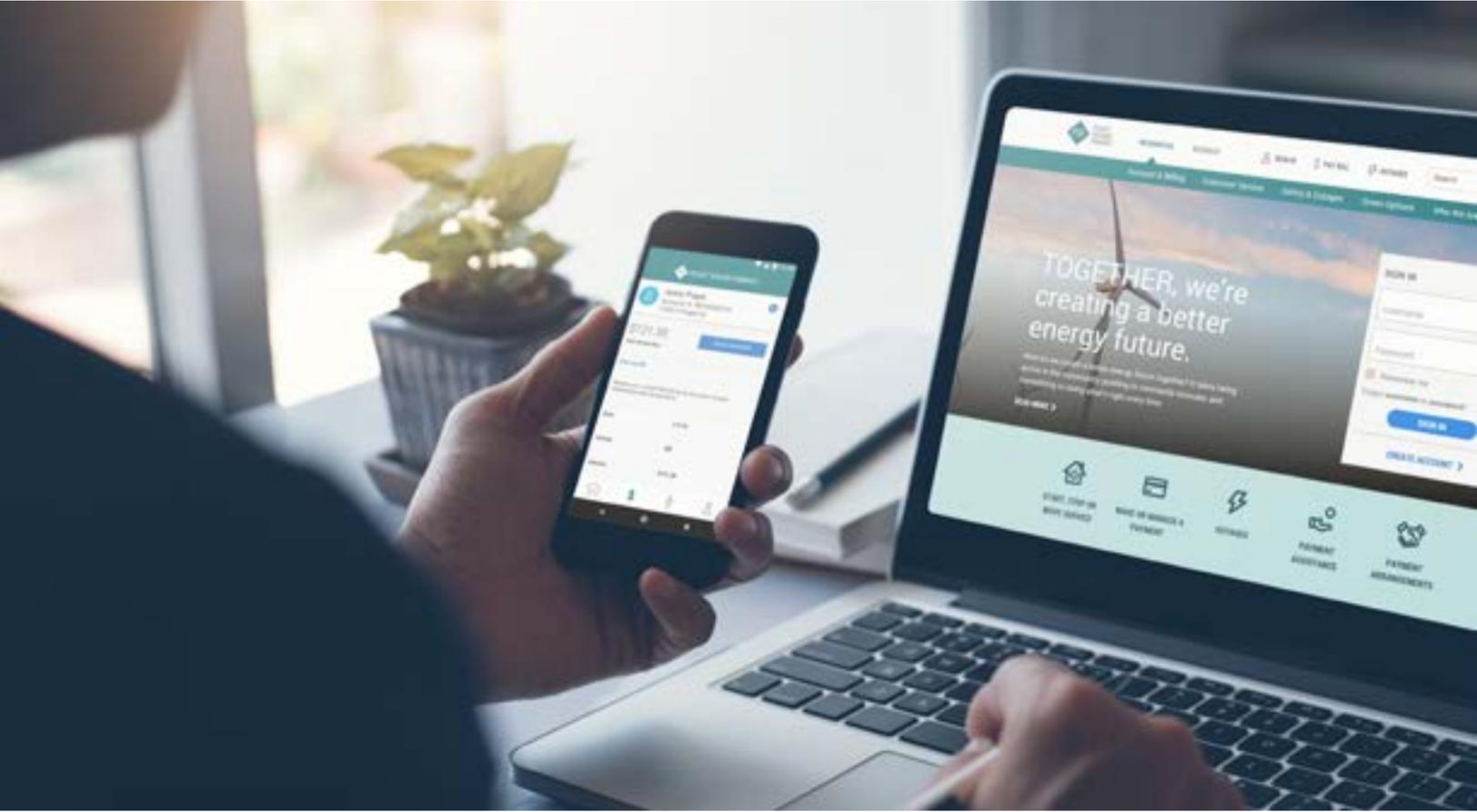
November 2018 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



New pse.com and app make it easier to do business

If you haven't already, check out the redesigned pse.com or download the latest version of our PSE app! We heard your feedback and upgraded our tools to easily do business with us, when it's convenient for you. You'll have a consistent experience across the website, app, or by calling our Customer Service team and Energy Advisors.

Once you sign in to your account at pse.com/signin, you can enroll in renewable energy programs, choose budget payment plan to even out your payments throughout the year and set preferences for how we communicate with you. In our upgraded app, you can make payments, see 24 months of account history and start, stop or move your PSE service. Check out the improvements today!





A PSE-qualified energy specialist

A more efficient home for winter

Preparing your home for the upcoming winter is easy with a no-cost home energy assessment. Get valuable insight from a PSE service partner who will provide efficiency tips and change out up to 30 light bulbs for energy efficient LED bulbs.* Plus, get access to information about our rebates as well as contractor referrals for future energy efficient upgrades. For more information, visit pse.com/energyassessment.

*Must be a PSE electric customer

Blocked sewer? Call PSE, or ask your plumber to call

If you experience a sewer blockage outside the walls of your house, call PSE when your plumber is on their way to clear it. Or have your plumber call.

Natural gas lines have inadvertently been installed through some sewer and septic lines. Clearing them with a cutting tool could break the gas line, allowing gas into your house and creating a dangerous situation. PSE will meet your plumber on site—for free—to make sure the sewer or septic line is safe to clear. This can happen to homes not served by natural gas. Don't take a chance. Before your plumber clears an exterior blockage, either you or they should call PSE at **1-888-225-5773**.

pse.com/sewersafety

Help people in need

Consider donating to The Salvation Army Warm Home Fund, which provides short-term, emergency bill payment assistance to PSE customers facing financial difficulties. To donate, include a little extra in your next PSE bill payment and specify the donation amount on your payment stub or when you pay online.

You may qualify for assistance

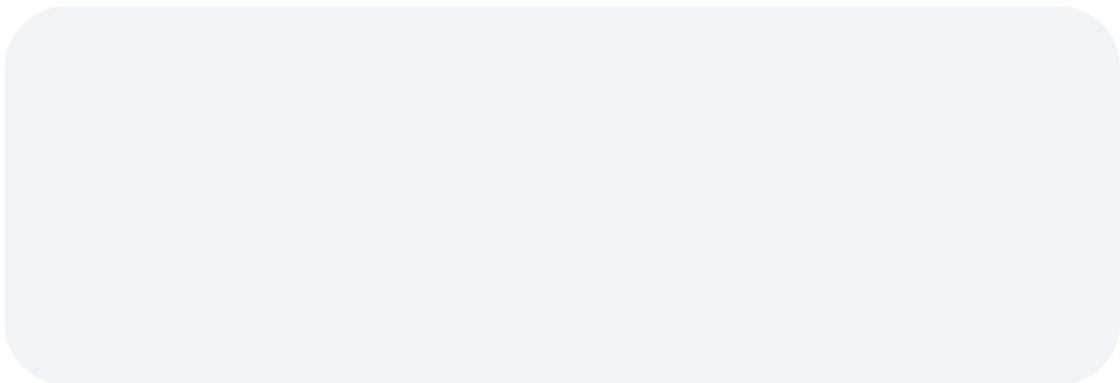
Depending on income and household size, you may be eligible for payment assistance with your heating bill and for free energy-efficient improvements to your home. Recipients can receive up to \$1,000 in credits from the federal Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). Contact your local energy-assistance agency at **1-866-223-5425**.



P.O. Box 97034
Bellevue, WA 98009-9734

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
PSE

YOUR PUGET SOUND ENERGY BILL ENCLOSED



Be prepared. Stay connected.

Download the app for info on
power outages at pse.com/app.





Your power, your choices

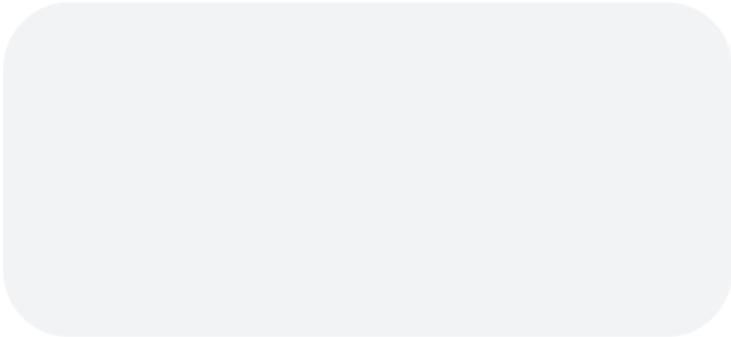
Learn about programs to lighten your carbon footprint
at pse.com/renewables.



Help others stay warm. Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.



PLACE
STAMP
HERE



BELLEVUE, WA 98009-9269





We'll work with you to help manage your bills.

Call us at **1-888-225-5773** to make payment arrangements.



This envelope is recyclable

How prepared is your home for winter?

You can find out today by scheduling a free assessment. A PSE-qualified specialist will perform an in-home evaluation of how your home uses energy. Visit pse.com/assessment to find out more and schedule today.

Detail section

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on October 22 and hour ending 0800.

For all gas customers:

Your bill reflects changes in rates that went into effect on November 1.

Customer
Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2018.

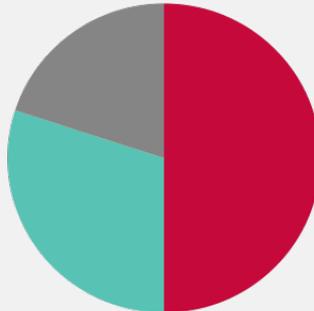
[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

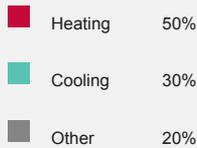
Energy Analysis

Here's an estimate of how your home used energy this billing period.*

Heating and cooling were 80% of your energy use.



Month 1, 2018 – Month 31, 2018



Want a complete breakdown? Answer a few questions about your home.

[UPDATE HOME PROFILE](#)

*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

[YES](#)

[NO](#)