

# Monthly promotions

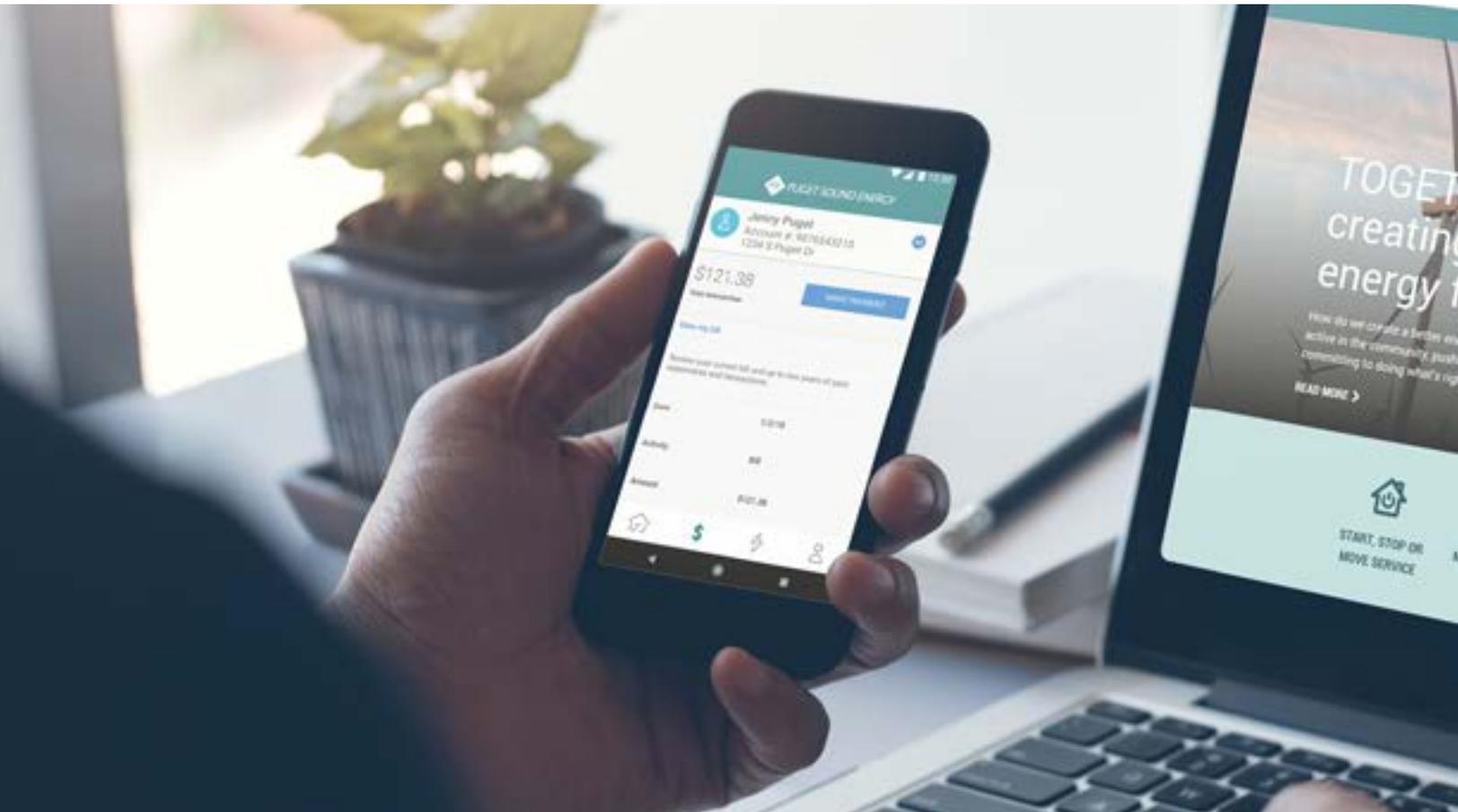
## November 2019 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



## Download the myPSE app to help prepare for storm-related outages

Our mobile app makes it easier than ever to access your account and be notified about power outages, even when you're away from home. The app offers self-service functionality, allowing you to start or change your service, manage account preferences, view your energy usage, make a payment or setup a payment arrangement with just one click.

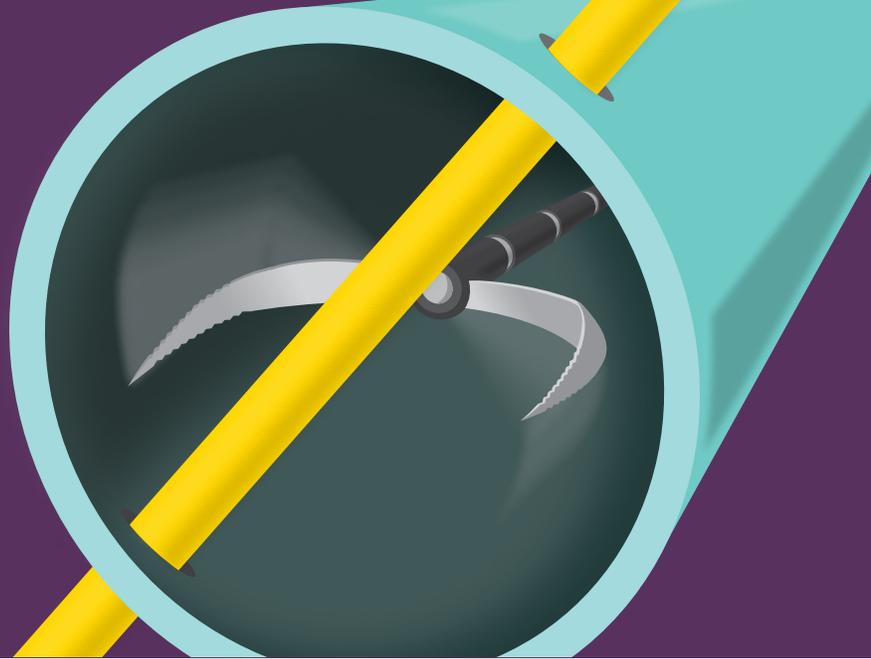
- Quickly see the status if your home loses power, and when it's been restored.
- Check your account balance, pay your bill and review your billing history.
- Manage personal preferences—select your desired bill due date or enroll in paperless billing.
- Change or update your account security, including password and security questions.
- Start, stop or move your residential service. And much more.



## Call PSE before clearing a blocked sewer

Before clearing a blocked sewer or septic line, check for cross bores. That's when a natural gas line has been inadvertently installed through a sewer. Snaking the sewer could break the gas line, causing a dangerous leak. Call PSE before clearing. We'll meet your plumber for free to make sure it's safe to clear.

[pse.com/sewersafety](http://pse.com/sewersafety)



## You may qualify for assistance

Depending on income and household size, you may be eligible for payment assistance with your heating bill and for free energy-efficient improvements to your home. Recipients can receive up to \$1,000 in credits from the federal Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). Contact your local energy-assistance agency at **1-866-223-5425**.

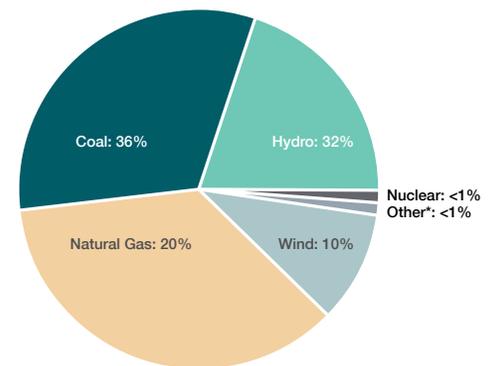


## Diverse resources powering your home and business

The electricity generated for you uses a diverse mix of resources. The fuel mix resources used for generating electricity delivered in 2018 are shown in the chart and graph:

2018 electricity fuel mix

Coal	36%
Hydroelectric	32%
Natural Gas	20%
Nuclear	<1%
Other*	<1%
Wind	10%
<b>Total</b>	<b>100%</b>



\* Biomass, non-biogenic, and petroleum.

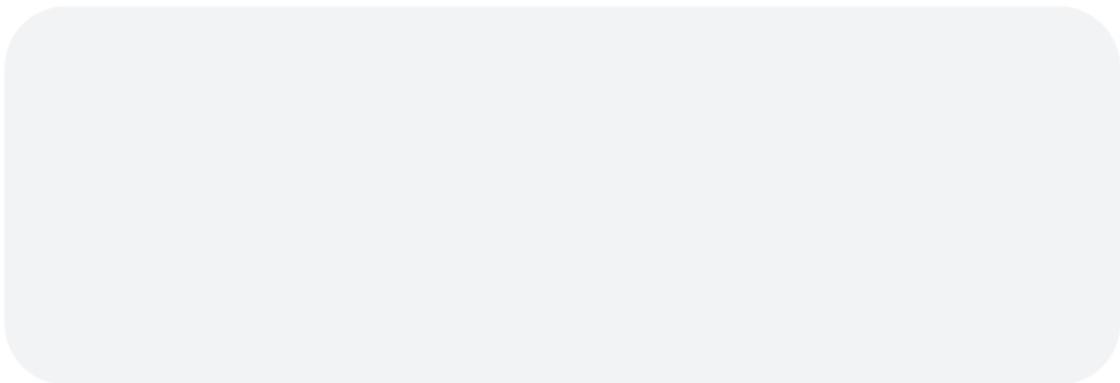
Source: Published by the Washington Department of Commerce, October 2019, with data reported by PSE in August 2019.



P.O. Box 97034  
Bellevue, WA 98009-9734

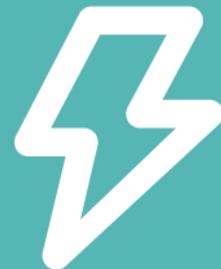
PRESORTED  
FIRST-CLASS MAIL  
U.S. POSTAGE PAID  
PSE

## **YOUR PUGET SOUND ENERGY BILL ENCLOSED**



**Be prepared. Stay connected.**

Download the app for info on  
power outages at [pse.com/app](https://pse.com/app).





## Your power, your choices

Learn about programs to lighten your carbon footprint  
at [pse.com/renewables](https://pse.com/renewables).





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HERE

Save a stamp. Go paperless.  
Visit [pse.com/gopaperless](http://pse.com/gopaperless) for more information.

BELLEVUE, WA 98009-9269



## Go paperless

Sign up to manage your account and pay online at **[pse.com/gopaperless](https://pse.com/gopaperless)**.



This envelope is recyclable.

### **Get Help with your heating bill**

Depending on income and household size, you may be eligible for free weatherization assistance as well as payment assistance.

[pse.com/assistance](https://pse.com/assistance)

### **Detail section**

November 1st price change for gas only customers.

Your gas bill reflects changes in rates that went into effect on November 1, 2019.

Peak message for October 2019 for Electric Transmission customers

The past month's transmission system peak occurred on October 30 at hour ending 0800.

Customer  
Account # 000000000000

## Your energy bill

Amount due:

**\$000.00**

Bill due on Month 00, 2018.

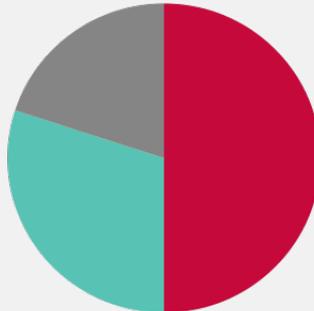
[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

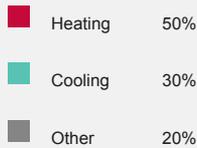
## Energy Analysis

Here's an estimate of how your home used energy this billing period.\*

Heating and cooling were 80% of your energy use.



Month 1, 2018 – Month 31, 2018



Want a complete breakdown? Answer a few questions about your home.

[UPDATE HOME PROFILE](#)

\*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

[YES](#)

[NO](#)