**Frequently Asked Questions**

* **What type of approval is needed to attach to PSE poles?**
  + In order to apply for an attachment, the attaching entity must first have a general or site specific Pole Attachment Agreement. Assuming an agreement is on hand, joint utilities and communication companies must also receive written approval from PSE prior to attaching to PSE-owned poles. All approvals for attachments are managed through NJUNS with final approval being given after all make-ready issues have been resolved, this is conveyed through “Validating” a ticket in NJUNS.
* **What is NJUNS?**
  + “The National Joint Utilities Notification System (NJUNS) is an industry leader in providing efficient communication and work coordination while promoting cooperation and partnering to manage pole transfers, joint trench construction, pole attachments, and project notification.” (<https://web.njuns.com/>)
* **How do I obtain PSE Maps?**
  + Send the two forms in the “Map Request” Section into the Maps and Records Department at [maprequest@pse.com](mailto:maprequest@pse.com).
    - Project/Company Information Form
    - Area Description Form
* **How long does the approval process take to attach to PSE poles?**
  + The process is highly variable and unfortunately each pole and job are unique. Small jobs without make-ready can be completed in a couple of months, larger jobs with make-ready required can extend for years. Some general timelines that can be relied upon to provide a time estimate are:
    - Application Processing
      * Overlash: 15 days
      * New Attach: 45 days
    - Structural Analysis: 30-45 days
    - Permitting: 15-45 days (municipality dependent)
* **What are some common make-ready issues?**
  + Some of the most common make-ready work we find on jobs is listed below, this is not an all-inclusive list and should not be treated as such.
    - Clean and dress-up low hanging drip loops
    - Adjust communication attachments spacing to allow more room for additional lines
    - Add additional guying
    - Adjust low hanging wires at mid-span
    - Separation clearance issues on the pole
    - Tree trimming required in the power space
    - Need for a taller pole to add room for new attachment
* **What is a yellow card?**
  + The yellow card is an internal document PSE uses to manage Pole Transfer work. The form is utilized in the field to relay information on the construction site back to the Pole Services team for updating and cross-referencing our electronic systems. The yellow card can be submitted digitally or by mail to the Joint Use team.
* Can we use PSE guys or anchors?
  + Each company is responsible for installing the appropriate guying to balance the maximum tension of their cables. Guys shall be installed with anchors provided and installed by the communications company. Existing PSE anchors may be used on a case-by-case basis with written approval from the Joint Use Project Manager.
* Why would I need to have a Structural Analysis performed?
  + In order to attach to any PSE transmission pole a Structural Analysis must be performed. We currently do not mandate SAs for fiber/cable attachments on distribution poles, this does not cover wireless attachments which do require SAs on both distribution and transmission poles.
* Can we mount cameras or other equipment onto utility poles?
  + In general, no. On a case-by-case basis it may be permissible depending upon the applicant and the identified need. Please submit these requests to the Joint Use Project Manager.
* What is the minimum standoff required for risers on PSE poles?
  + Standoff brackets must provide a minimum of 5” clearance from the pole.