Fuel line piping for existing PSE customers:

Gas piping before the outlet valve is PSE owned and maintained (reference figure 2). Mechanical contractors and customers are not authorized to make any adjustments to a PSE natural gas meter set assembly. Any adjustment to an existing meter assembly needs to be completed by a PSE Natural Gas Technician. The riser shutoff and meter outlet valves may be operated during emergencies or to facilitate fuel line and appliance work. Before the gas meter can be turned on, the fuel line shall be inspected, approved, and connected to the gas meter (permit signed and approved by the local administrative authority).

For additional information, please visit pse.com/pages/meter-tampering-and-diversion.

To arrange for the gas meter turn-on, please call PSE at 1-888-225-5773. Call by 3 p.m. for same day gas meter turn-on for up to two meters. For facilities with more than two meters, call PSE to schedule the meter turn-on. This applies on regular business days, subject to delays associated with major storms, earthquakes, supply interruptions, or other adverse events beyond PSE’s control. PSE will turn on the gas meter and verify operation of new gas appliances.
Safety requirements:

Natural gas risers (reference figure 2 below), up to and including the gas meter, shall not be used as a grounding electrode. An electrical ground connection to a natural gas riser could result in a hazardous condition and can compromise PSE's Corrosion Protection System. For more details on meter clearances, refer to handout 3885, Gas Meter Clearances and Service Installation Requirements.

If you have customer owned, buried natural gas piping on your property to an appliance (such as a pool, hot tub, or natural gas barbecue), or detached building, that piping is not maintained by PSE. Since unmaintained buried piping may leak or corrode over time, it should be periodically inspected and repaired by a licensed plumbing contractor.

Before excavating, Washington law requires you to call 811 to locate underground utility lines. PSE locates and marks its own lines for free. Locating buried utilities will enable you to avoid potential injury, fines, costly repair of PSE utility facilities, and electric or natural gas service disruptions. Call 811 two full business days prior to digging. When you call, an operator will record information about your dig and notify affected utility companies, including PSE.

Adding Load for Existing Customers:

Please inform PSE of your estimated natural gas load and pressure requirements before adding or upgrading gas fuel line system. Existing customer owned fuel lines may be undersized and need to be replaced if load is being added. Some appliances (such as on-demand (tankless) water heaters, natural-gas-fueled standby generators, boilers, and process equipment) require higher gas delivery pressure or increased gas load. Before installing any of these appliances, contact PSE for a review of your natural gas service and meter so that upgrades can be cost-estimated and made if required. Potential costs associated with the service line and or meter alterations are the responsibility of the customer.

For information on your gas meter size and capacity, please contact PSE's Customer Construction Services (CCS) representative at 1-888-321-7779 to discuss the project details. They will direct you to the appropriate resources to complete your project. Additional information can be located at pse.com/customerconstruction.

Thank you for making PSE your energy provider of choice.