Meter installation and turn-on

The service line, riser, and gas meter can be installed once the customer has determined and marked the gas meter location with the gold Gas Meter Location sticker (form 1461), or has stubbed out the fuel line. See Gas Meter Clearances and Service Installation Requirements (form 3885) for guidance in selecting the appropriate meter location.

The drawing below shows the typical components for a new (inches water column delivery) gas meter set assembly installation. When PSE installs the gas meter assembly, the following components will be installed:

- The riser shutoff valve will be locked in the closed (off) position. Removal of this lock, or operation of this valve, by unauthorized persons may damage this equipment and is prohibited.
- An orange WARNING tag will be attached above the locked riser shutoff valve.
- The meter outlet valve will be in the closed (off) position (depending on gas load, the meter configuration may change).

Before the gas meter can be turned on, the fuel line shall be inspected, approved, and connected to the gas meter (permit signed and approved by the local administrative authority).

To arrange for the gas meter turn-on, please call PSE at 1-888-225-5773. Call by 3:00 PM for same day gas meter turn-on for up to two meters. For facilities with more than two meters, call PSE to schedule the meter turn-on. This applies on regular business days, subject to delays associated with major storms, earthquakes, supply interruptions, or other adverse events beyond PSE’s control.

PSE will turn on the gas meter and verify operation of new gas appliances.

Typical new residential 250, 425, or 630 gas meter installation ready for equipment turn-on
Underground fuel line piping: customer responsibilities

PSE regularly inspects the underground natural gas pipelines in the street and to your meter to make sure they are operating properly and safely. If you have buried piping on your property to a pool, hot tub, natural gas barbecue, or detached building, that piping is not maintained by PSE, with a few exceptions. If not maintained, buried piping may leak or corrode. It should be periodically inspected and repaired by a licensed plumbing contractor. If you plan to excavate near your buried piping, it should be located and marked by the contractor in advance and the excavation done by hand.

Improper electrical grounding

Natural gas risers, up to and including the gas meter, shall not be used as a grounding electrode. An electrical ground connection to a natural gas riser could result in a hazardous condition and can compromise PSE’s Corrosion Protection System.