

How we keep our pipes safe

Our gas travels through miles of pipeline to reach your home. We design and build our system with safety and reliability in mind, making our pipes capable of withstanding pressures five times greater than what they normally carry.

We meet and often exceed all state and federal safety requirements, inspecting all 26,000 miles of our system for leaks at least once every three years.

For more information regarding natural gas safety, go to **PSE.com/GasSafety**

有关天然气安全的更多信息，请访问
PSE.com/GasSafety

Để biết thêm thông tin về những biện pháp an toàn khi sử dụng khí đốt tự nhiên, truy cập **PSE.com/GasSafety**

천연가스 안전에 관한 자세한 내용은
PSE.com/GasSafety를 확인하세요.

Дополнительная информация по газобезопасности на сайте
PSE.com/GasSafety

प्राकृतिक गैस सुरक्षा के बारे में अधिक जानकारी के लिए, **PSE.com/GasSafety** पर जाएँ

Para obtener más información sobre la seguridad del gas natural, visite **PSE.com/GasSafety**

Smell gas? Act fast!

Natural Gas Safety Information

PSE PUGET SOUND ENERGY

Puget Sound Energy
P.O. Box 97034
Bellevue, WA 98009-9734
PSE.com/GasSafety

Smell gas? Act fast!

A natural gas leak can lead to a fire or explosion, so if there's even a slight chance of a leak, don't hesitate—leave the area then contact PSE and 911.

1. DETECT

Natural gas has no odor of its own, so we add a sulfur-like rotten egg smell to help you know it's leaking. It may smell differently to you.

Gas can hiss or even roar as it escapes from pipes.

Gas may make bubbles through standing water, blow dirt, and kill plants when it's leaking from underground pipes and equipment.

2. LEAVE

Leave the area before doing anything else. If inside, evacuate down the street. Do not use a phone, flip a switch, or do anything that may cause a spark.

3. CALL

Call PSE at **1-888-CALL-PSE (1-888-225-5773)** and call **911**. We respond immediately to all potential leaks, free of charge.

scratch & sniff!

CALL US AT
1-888-CALL-PSE
(1-888-225-5773)
OR CALL 911

Earthquakes and natural gas

In the event of an earthquake, shutting off your gas may not be necessary. You should turn off your gas service at the meter only if you smell, see, or hear signs of a leak. Learn more at **PSE.com/Earthquake**. If you do turn your gas meter off, don't turn it back on yourself. Contact PSE so a proper safety inspection can be performed first.

Digging? Call 811 first!

Don't cause a gas leak. Call **811** at least two business days before digging to get your pipes located. The day you call doesn't count. There's no charge to locate utility-owned lines.

You're required by law to have all utilities marked before digging on private, public and commercial property. Always call **811** first.

Always use a hand tool when digging within 2 feet of buried gas lines. You'll know where they are by the markings or flags left by the locator who responds to your **811** call.

Blocked sewer? Call PSE before you clear!

On rare occasions, natural gas lines have been unintentionally installed through sewer and septic lines. They're safe unless cut by a sewer clearing tool, which could cause a gas leak and lead to a fire or explosion.

Don't cause a gas leak!

Always call PSE at **1-888-225-5773** to meet your plumber on site before clearing an exterior blockage. We usually respond within an hour, for free.

