

The latest news on what's powering our neighborhoods



## Why is my energy bill so high?

We know higher energy bills are challenging, and you need to know why costs are increasing. There are three key factors:



### Investing in reliability

We work every day on our natural gas and electric systems to ensure you have safe, reliable energy.

We're upgrading equipment, inspecting poles, wires and pipelines, trimming trees, and using new technologies to strengthen our system.

With more frequent extreme weather in our region—including storms and wildfires—this work isn't optional. It's essential to keeping power on when you need it most.



### Clean energy transition

Washington has some of the nation's most ambitious clean energy requirements, and we're working to meet them.

That means investing in renewable sources like wind and solar, as well as supporting locally generated energy.

While these investments bring long-term environmental benefits, they can also increase costs in the near term. We understand the impact this is having on customers, and we're talking to policymakers about it.



### Growing demand

Our region continues to grow—and so does energy use.

More people are moving here, more electric vehicles are on the road, and homes and businesses are using more electricity each day.

To meet this demand, we need to build more new sources of energy or purchase the energy our customers need from other suppliers, both of which contribute to rising costs.

We know the price of energy matters – especially as the cost of living continues to rise. We're committed to being transparent and offering tools to help you manage your energy usage and bills.

Learn more at [PSE.com/BehindTheScenes](https://www.pse.com/BehindTheScenes)



## 8/11 is National Safe Digging Day— follow these steps before you dig.

### 5 steps for safe digging

Working on an outdoor project? Always contact 811 before any digging to be sure you know what's below. Here are five steps for safe digging.



#### Paint

Using white paint, mark the area where you plan to dig.



#### Notify

Call 811 or submit a ticket online at least two business days before you start your project.



#### Wait

Wait two to three business days to allow for the utility marks to be completed.



#### Respect

Locate marks should be maintained until the project is completed.



#### Dig

When digging, only use hand tools when digging within 24 inches on any side of an underground utility until you determine the precise location.

For more information, go to [DigSafeWA.com](https://DigSafeWA.com)



## Get a free safety inspection of your gas appliance

If you're a PSE gas customer, you can take advantage of a free gas appliance safety inspection to help keep your home safe and efficient. Our trained technicians will check for proper operation and identify any potential concerns, giving you added peace of mind. It's a simple step that can make a big difference. Contact us at 1-888-225-5773 to schedule your inspection.

## Beware of scams

Stay informed so you can protect yourself from fraud. Scammers can be threatening and clever in using new, deceptive tactics. What to know about scams:

- **We never ask or require you to purchase a prepaid debit card or pay via cash apps** to avoid disconnection, even if you have a delinquent account.
- **You'll receive several communications related to bill payment before any service disruption.**
- **Our secure online payment portal** is available only through [PSE.com](https://PSE.com) or through the MyPSE app.

Learn more about how you can protect yourself from a potential scam at [PSE.com/ScamAlert](https://PSE.com/ScamAlert).

