

The latest news on what's powering our neighborhoods



## 5 DIY tips to save energy and lower your energy costs this winter

In winter, your heating system is the largest energy user in your home. Simple actions can go a long way to save energy and reduce costs.



**Set the thermostat to 68°F** or lower when you're at home and awake, and lower 7°F to 10°F when you're asleep or away.



**Changing the filter** in your heating equipment could save you up to 7% each month on your bill.



**Limit your use of space heaters** to help reduce your bill.



**Wash clothes in cold water**—heating water can account for ~12% of your bill



**Get rid of drafts.** Use inexpensive weather-stripping and door sweeps to reduce air leaks around entry doors.

Visit [PSE.com/WaysToSave](https://PSE.com/WaysToSave) for more tips.



## Keep gas meters clear of snow and ice

Natural gas meters are weather-resistant, but heavy snow and ice can still cause damage. Gently brush away snow and ice from your meter and pipes—avoid kicking or using tools that could damage equipment. Keep appliance exhaust vents clear to prevent carbon monoxide buildup. If your meter is ice-covered or damaged, contact PSE.

Learn more at [PSE.com/GasSafety](http://PSE.com/GasSafety).

## Smell gas? Leave! Then call 911 and PSE

Stay safe by knowing the signs of a natural gas leak. Watch for that distinctive rotten egg smell, listen for hissing sounds near appliances or your meter, and look for bubbling in water around gas equipment. If you notice any of these signs, leave the area right away! Avoid anything that might spark, then call 911 and PSE at 1-888-225-5773 once you're safe.

Learn more at [PSE.com/GasSafety](http://PSE.com/GasSafety).

Recognize the signs of a gas leak

**SNIFF**



Smell of  
rotten eggs

**LISTEN**



Hear hissing, blowing,  
or roaring sounds

**LOOK**



See bubbles in water  
or dirt blown from  
the ground

## Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.



Appointment service  
guarantee



24-consecutive-hour  
non-major storm power outage  
restoration guarantee



120-consecutive-hour power  
outage restoration guarantee

Conditions apply. More at [PSE.com/Guarantees](http://PSE.com/Guarantees).

Copies of information on rules, rates, power supply fuel mix, regulations, customer rights and responsibilities, as well as an annual report, are available by calling 1-888-225-5773 and at [PSE.com](http://PSE.com).