

The latest news on what's powering our neighborhoods



## Keep 10 feet away from overhead lines

Spring is the perfect time for outdoor projects like cleaning gutters and painting but it's also a time to stay alert around overhead power lines. Making contact with a power line can cause severe injury or be life threatening. Remember, black coating, or insulation, on a wire doesn't mean it will protect you from harm.

Always keep ladders, tools, and yourself at least 10 feet away from any overhead line. Be mindful of where you're working and how you're carrying equipment.

Learn more at [PSE.com/ElectricSafety](https://www.pse.com/ElectricSafety).



## Don't plant near that green box

Ever wonder what's inside those green metal boxes in your neighborhood? They house important electrical equipment that keeps your power flowing.

For safety, please keep kids from playing on or around them. Avoid planting flowers, shrubs, or trees nearby—roots can damage underground cables and make maintenance harder. Give these boxes space to help keep your community powered.

## How we keep our gas system safe

Safety is our top priority. We routinely inspect natural gas pipelines and monitor the system around the clock.

Always call 811 before you dig to prevent damage to underground utilities like gas, electric, water, and fiber. It's a simple and free step that keeps communities safe.

Learn more about our safety practices at [PSE.com/GasInspection](https://www.pse.com/GasInspection).



## Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.



**Appointment service guarantee**



**24-consecutive-hour non-major storm power outage restoration guarantee**



**120-consecutive-hour power outage restoration guarantee**

Conditions apply. More at [PSE.com/Guarantees](https://www.pse.com/Guarantees).