

The latest news on what's powering our neighborhoods



Switch to a heat pump and save

Heat pumps provide a highly efficient way to heat and cool your home, using up to 60% less energy than electric resistance systems. If you're ready to start saving on your energy bills, now's the time to make the switch!

Limited time offer

Until October 17, upgrade to a new heat pump and get \$2,000 off your invoice (reg. \$1,500) when you partner with a PSE-approved contractor on installation! Plus, income-qualified customers could save up to \$2,900 through PSE's Efficiency Boost program. Learn more at [PSE.com/Heating](https://pse.com/Heating)

Offer valid from 9/01/25–10/17/25. Available to PSE customers who use electricity as their primary home heating source through electric resistance heating. It's also available to dual-fuel customers (those with both PSE electric and gas service) who are adding a central heat pump to their new or existing gas furnace.

Eligibility for Efficiency Boost is based on gross household income. Visit [PSE.com/EfficiencyBoost](https://pse.com/EfficiencyBoost) for details.



Keep clear of green utility boxes

Those green boxes in your neighborhood contain important electrical equipment that keeps your power flowing. For everyone's protection, please keep children from playing on or around these boxes. Avoid planting flowers, shrubs, or trees nearby, as roots can damage underground cables and landscaping makes maintenance difficult. Help us keep your community's power reliable by giving these boxes plenty of space.



Stay safe: Spotting natural gas leaks

Keeping your family safe starts with knowing what to look for! Natural gas has a distinctive “rotten egg” smell added for protection. Listen for hissing sounds near appliances, watch for dead plants around gas meters, or dirt blowing from underground lines. If something seems off, trust your instincts—leave the area, avoid switches and flames, and call us immediately at 1-888-225-5773 to report a gas odor.

Strengthening the energy system

We know our customers count on us to provide safe and reliable energy 24/7. That's why we take a comprehensive approach to enhance the reliability of the electric system.



**Upgrading
infrastructure**



Tree trimming



Automation



**Strengthening
and modernizing
the grid**



**Data and
analytics**

Learn more at [PSE.com/Reliability](https://www.pse.com/Reliability)