

The latest news on what's powering our neighborhoods



Crews trim back vegetation near power lines on Bainbridge Island

## Tree trimming at PSE

The beauty of the Puget Sound area is tied to its lush, abundant trees. However, trees that grow near power lines and other electrical equipment can present challenges for delivering safe, reliable power.



Year-round, throughout our service area, we inspect and manage trees and vegetation near our electrical equipment to prevent potential outages or safety concerns.

For more information about PSE's approach to tree trimming, removal and restoration, visit [pse.com/trees](https://pse.com/trees)

# Energy Efficiency 2022–2023 report card

Your efforts in conserving natural gas and electricity in 2022 and 2023 helped us achieve the following savings and demonstrated once again that our customers are leaders in energy efficiency.

Every two years we share our achievements in encouraging customers to take steps to reduce their energy usage.

Key measurement	2022-2023 target	2022-2023 performance*
 Natural gas savings	9.79 million therms	9.13 million therms of first-year savings, as reported at the customer meter—enough natural gas to serve over 12,000 homes in one year
 Electric savings	536.7 million kilowatt-hours (kWh)	515.4 million kWh of first-year savings, as reported at the customer meter—enough electricity to serve over 50,000 homes in one year

\* Due to the effects of the COVID-19 pandemic, penalties for not meeting targets were suspended.

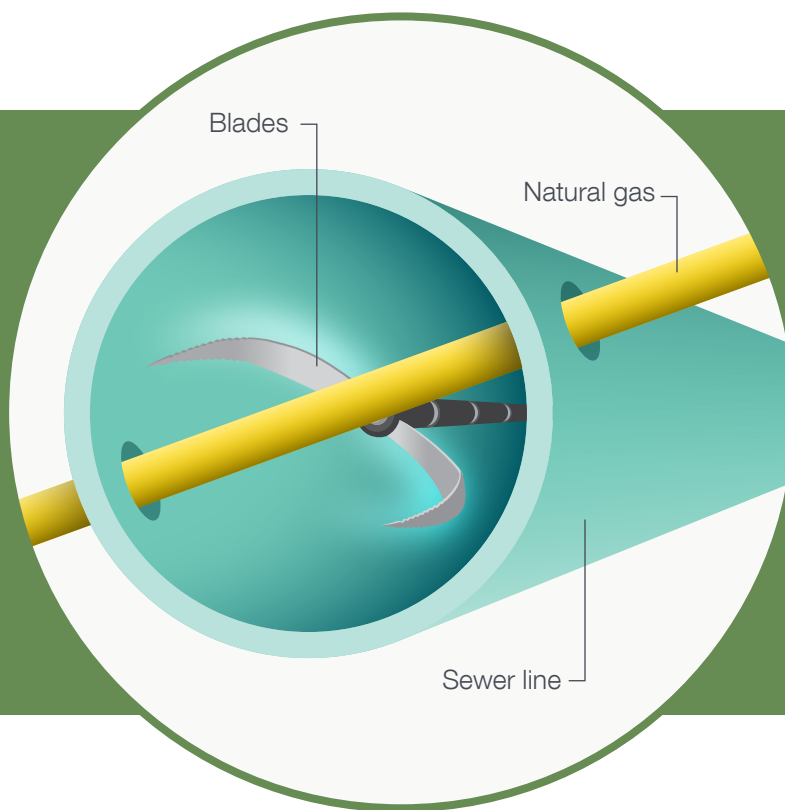
Your ongoing energy-savings steps help lessen our need for additional investments in natural gas/electric resources.

## Thank you

## Call PSE before clearing a blocked sewer

If you have a sewer or septic blockage beyond the walls of your house, contact PSE when your plumber is on their way to clear it. PSE will meet your plumber on-site, for free, to ensure the sewer or septic line is safe to clear. We want to make sure that a cross bore, a natural gas line that may have been inadvertently installed through a sewer or septic line, isn't causing the blockage. Clearing the pipes with a cutting tool could break the gas line, allowing gas into your house and creating a dangerous situation.

Learn more at [pse.com/sewersafety](https://pse.com/sewersafety)



## Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.



Appointment service guarantee



24-consecutive-hour non-major storm power outage restoration guarantee



120-consecutive-hour power outage restoration guarantee

Conditions apply. More at [pse.com/guarantees](https://pse.com/guarantees)