

Monthly Promotions

July 2015 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download Inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Your PSE bill has a new look!

You asked, we answered. We've given your PSE bill a big makeover, making it easier to find the information you need.

On the front page, you'll find the details you're probably most interested in, including how much you owe and when it's due, as well as handy full-color charts detailing your energy usage.

On the flip side, we get more specific about your bill, breaking down exactly what you're being charged for and how we calculate these charges.

All statements are presented in an 8½ by 11-inch format, making it easier to print out electronic copies, and file away.

Please let us know what you think about the new look to your bill by emailing billredesign@pse.com.

For more information, visit pse.com/billguide.



Upgrade and save

Want to save money and cut your bills? Take advantage of special summertime savings on energy-efficient LEDs, fridges, washing machines and dryers, and premium-efficiency showerheads.

pse.com/upgrades

2014 Green Power Program resources

In 2014, participants of PSE's voluntary Green Power Program achieved a 6 percent increase over 2013, producing enough renewable energy to power 33,700 average homes for a year. These resources (listed right) are in addition to, and independent from, renewable energy already generated by PSE.

The electricity generated by PSE uses a diverse mix of resources. PSE's 2013 Electricity Fuel Mix includes: Hydroelectric (41%), Coal (24%), Natural Gas (25%), Wind (7%), Nuclear (2%), and other (1%). Source: The Washington Department of Commerce, November 2014, with data reported by PSE in April 2014.

pse.com/greenpower



The sky's the limit, except around power lines

High flying kites, tree forts, picnics with mylar balloons—these are what summer memories are made of. But not around power lines! Fly your kite away from power lines. Don't try to retrieve a balloon caught in or near a utility pole. Build your treehouse in a tree that will never touch a power line. And stand your ladder at least 10 feet away from overhead lines when working on your roof or gutters. Keep electricity in its place and away from any path that could carry it back to you.

pse.com/electricsafety



A natural gas leak can be sneaky!

You can usually detect natural gas from an odor of sulfur or rotten eggs. But there are other tell-tale signs, especially outdoors: bubbles escaping through a puddle, dead vegetation where you wouldn't expect it, and dirt blowing up from the ground. Natural gas is lighter than air and will rise, and can be ignited by the spark from flipping a light switch. If you detect gas, don't hesitate! Even if you're unsure, leave the area, then call PSE at **1-888-225-5773**, TTY: **1-800-962-9498**, or call **911**.

pse.com/gassafety



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YOUR PUGET SOUND ENERGY BILL ENCLOSED

**Your PSE bill
has a new look!**

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pse.com/billguide





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For information on PSE's power supply fuel mix, please visit [pse.com](https://www.pse.com)



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July 2015 bill print messages

Summary page

For all customers

A new look for your bill

Your PSE bill has a new look! We redesigned it based on your feedback. Now you can easily find how much you owe, when it's due and a summary of your usage. Tell us what you think! billredesign@pse.com.

Detail section

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on June 29 at hour ending 1`800.

For electric residential and electric small-farm customers on bi-monthly schedule

Your bill this month reflects the end of a higher amount of the federal energy exchange credit, resulting in a lower credit and higher electric bill.

A rate change became effective during this billing period. The listed rate item(s) that changed shows the dates, prices and charges for each portion of the bill period when they were in effect. Copies of the rate schedules are available upon request.

Dear _____,

Your [PSE bill](#) is now ready to view. Sign in to view and pay your bill, manage your account and learn tips about energy safety, emergency preparedness, and ways to save energy through our [monthly promotions](#).

Account Number: 000000000000

Amount Due: \$000.00

Payment Due Date: 00/00/2013

Note: If your PSE account is set up for [automatic payment](#), no action is necessary. Your automatic payment to PSE has been scheduled and will be posted automatically to your account.

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For more information, visit pse.com/billguide. And let us know what you think about this new look by emailing billredesign@pse.com.



If you have questions about your bill, please contact us directly at 1-888-225-5773. For all other questions, please go to [PSE.com/Contact Us](http://PSE.com/ContactUs).

Please do not reply to this message. Replies to this message are routed to an unmonitored mailbox.

Thank you,

PSE Customer Service