

# Monthly Promotions

## August 2015 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download Inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



## Save money with energy efficiency upgrades

There are two ways you can upgrade:

1. Look for PSE teams in bright yellow at local community events and retail stores handing out Golden Upgrade tickets redeemable for prizes including lighting and gift cards!
2. Take advantage of special offers on qualifying energy-efficient products at participating retailers:
  - Select LEDs from GE for \$1.99 at participating Target stores through Oct. 3
  - Up to \$10 off WaterSense® labeled showerheads at participating retailers
  - \$50 rebate on qualifying clothes washers and refrigerators

For more about special offers and Upgrades events near you, visit [pse.com/upgradenow](http://pse.com/upgradenow).



AVAILABLE AT



**TARGET®**

## You may qualify for assistance

Depending on income and household size, you may be eligible for free energy-efficient improvements to your house, apartment or manufactured home, as well as payment assistance with your heating bill. A lower-income recipient can receive up to \$1,000 in credits from the Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). For additional information, call toll-free 1-866-223-5425.

## 371 people are really sorry they didn't call 811 before digging

Last year, 371 people who neglected to call 811 dug in to PSE's underground natural gas and electric lines. As a result, they delayed their projects and got stuck with bills — sometimes in the thousands of dollars — to repair the damage. And they risked injury to themselves. So don't take a chance. Always call 811 two full business days before you dig so utilities can be located. It's a free service that can save you thousands.

[washington811.com](http://washington811.com)



## You have our guarantee

We are committed to keeping scheduled appointments and to restoring power outages as soon as we can. If we don't keep an appointment or if electric service is out for 120 consecutive hours or longer, subject to certain conditions, we'll credit your account \$50.

[pse.com/guarantees](http://pse.com/guarantees)

PSE employee Andrew Bisbee



## Safety and energy tip: Set water heater to 120 degrees

Washington state law recommends that residential water heaters be set no higher than 120 degrees Fahrenheit, or on the low setting. This will prevent scalding accidents and save energy.

[pse.com/waystosave](http://pse.com/waystosave)



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## **YOUR PUGET SOUND ENERGY BILL ENCLOSED**

**Your PSE bill  
has a new look!**

For more information, visit  
[pse.com/billguide](https://pse.com/billguide)





**Know what's below.  
Call before you dig.**





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This envelope is recyclable.

## ***August 2015 bill print messages***

### **Summary page**

For all customers

#### **Thank you for commenting on the bill's new look**

If you haven't yet had a chance to comment on the new look to the bill, we'd appreciate hearing from you. Tell us what you think! [billredesign@pse.com](mailto:billredesign@pse.com)

### **Detail section**

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on July 30 at hour ending 1800.



Dear \_\_\_\_\_,

Your [PSE bill](#) is now ready to view. Sign in to view and pay your bill, manage your account and learn tips about energy safety, emergency preparedness, and ways to save energy through our [monthly promotions](#).

Account Number: 000000000000

Amount Due: \$000.00

Payment Due Date: 00/00/2015

*Note: If your PSE account is set up for [automatic payment](#), no action is necessary. Your automatic payment to PSE has been scheduled and will be posted automatically to your account.*

### **Save money with energy efficiency upgrades!**

Save money and make your home more comfortable with special offers and rebates on your next purchase of lighting, clothes washers, refrigerators, furnaces, water heaters and other appliances.

Look for PSE's bright yellow Energy Upgrades offers at participating retail stores to learn more. Visit [pse.com/upgradenow](http://pse.com/upgradenow).

***In September, this email notification will have a new look.***



If you have questions about your bill, please contact us directly at 1-888-225-5773. For all other questions, please go to [PSE.com/Contact Us](http://PSE.com/Contact Us).

Please do not reply to this message. Replies to this message are routed to an unmonitored mailbox.

Thank you,

PSE Customer Service

Your contact information and other information you provide online to Puget Sound Energy is subject to Puget Sound Energy's Privacy Policy. For more information, please view our [Privacy Policy](#)