

Monthly Promotions

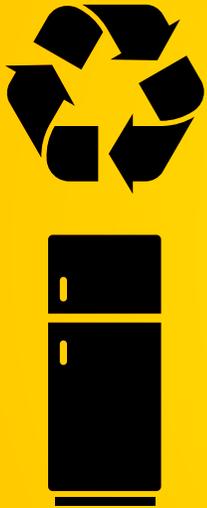
November 2015 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download Inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



RECYCLE YOUR OLD APPLIANCE

HELP FEED LOCAL FAMILIES

Help feed our neighbors by recycling your old fridge or freezer and donating your \$25 rebate to Food Lifeline. PSE will match it for a total of \$50.*

- Every \$1 provides five meals
- \$50 provides 250 meals
- Your fridge or freezer donation will feed a family of four for two weeks
- Save up to \$200 a year on your energy bill by recycling your old fridge or freezer

PSE electric customers, schedule free pick up and recycling of your old working fridge or freezer by December 15.

*PSE will match each \$25 rebate donation dollar for dollar up to \$5,000.

pse.com/donate

FOOD
LIFELINE

Download the free myPSE app

- Track power outages in your neighborhood
- Report an outage
- Check status and restoration times

pse.com/app



PSE Foundation installs generators to better prepare our communities during emergencies

Over the past month, Puget Sound Energy Foundation has installed high-capacity generators at four locations that can become emergency shelters or are currently food distribution centers. They're meant to keep people warm and food cold during a crisis.

They've been awarded to: Emergency Food Network of Tacoma and Pierce County; Senior Services of Island County; Upper Kittitas County Senior Center; and the Skagit Food Distribution Center in Sedro-Woolley.

This is the beginning of a \$1 million campaign by PSE Foundation to award generators to deserving organizations over the next five years, with \$200,000 allocated each year. The generators—which are able to power larger facilities—can be used during emergencies, such as an earthquake.

PSE Foundation is a nonprofit organization that operates independently of Puget Sound Energy. None of the Foundation's funds will come from PSE's utility customers.



Support green businesses this holiday season

Green Power Rewards is a discount program that connects customers with dozens of local businesses that are part of PSE's Green Power Program. The coupons are accessed through the free Chinook Book app on Apple or Android mobile devices.

These high-value deals are usually exclusive to green power residential customers, but we're sharing them with all PSE customers during the holiday shopping season (Nov. 1 through Dec. 31). For instructions on how to get the app and to learn more about PSE's Green Power Program, please visit pse.com/gpoffer.



Share the gift of warmth

During the holiday season, consider donating to The Salvation Army Warm Home Fund, which provides short-term, emergency bill payment assistance to PSE customers facing financial difficulties.

To donate to the Warm Home Fund, simply include a little extra in your next PSE bill payment by specifying the donation amount on your payment stub or online payment page. Thank you for caring.



P.O. Box 97034
Bellevue, WA 98009-9734

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
PSE

YOUR PUGET SOUND ENERGY BILL ENCLOSED

Don't be left in the dark.

Download the app for info on
power outages at pse.com/app.





Help others stay warm

Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.





PLACE
STAMP
HERE

We'll work with you to help manage your bills.
Call us at **1-888-225-5773** to make payment arrangements.

BELLEVUE, WA 98009-9269





Go paperless

Sign up to manage your account
and pay online at pse.com/mypse.



This envelope is recyclable.

November 2015 bill print messages

Summary page

Get help with your heating bill

Depending on income and household size, you may be eligible for free weatherization assistance as well as payment assistance.

pse.com/assistance

Detail section

Bill print message for customers (excluding Transportation) with natural gas service

On Nov. 1, the net effect of two changes to your natural gas rate has resulted in a decrease. The listed rate item(s) that changed shows the dates, prices and charges for each portion of the bill period when they were in effect.

Bill print message for Transportation customers with natural gas service

On Nov. 1, your natural gas rate increased. The listed rate item(s) that changed shows the dates, prices and charges for each portion of the bill period when they were in effect.

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on October 26 at hour ending 1900.

Customer
Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2015.

[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

Note: If your PSE account is set up for automatic payment, no action is necessary. Your automatic payment to PSE has been scheduled and will be posted automatically to your account.

Old fridges can help feed families

PSE electric customers, save up to \$200 a year on your energy bill by recycling your old fridge or freezer. When you recycle your old appliance, choose to donate your \$25 rebate to Food Lifeline and PSE will match it for a total of \$50, equal to 250 meals for local families.



Schedule your free pickup and recycling by December 15.

[SCHEDULE YOUR PICKUP](#)

When you sign in to view and pay your bill and manage your account, link to [Important Information](#) about energy safety, emergency preparedness, customer services and ways to save energy.

[Manage profile](#)

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