Monthly Promotions February 2016 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download Inserts

- The Voice customer newsletter
- Envelope messaging for current month's bill
- Bill print messages
- <u>eBill notification</u>





The latest news on what's powering our neighborhoods New year, new ways to save Use your myPSE account to access our Energy Center. You can find all kinds of tips and tools to help your home become more energy efficient. From swapping out light bulbs, installing a smart thermostat, recycling an old appliance to upgrading your home's heating system, windows and insulation, there's something for everyone and every home! We offer valuable rebates and incentives that make energy efficiency no sweat. pse.com/save New in 2016: \$500 rebate when you convert an electric clothes dryer to a natural gas dryer \$200 rebate when you convert an electric range to a natural gas range \$350 rebate on a qualifying forced-air furnace \$75 rebate on select smart thermostats Up to \$75 rebate on qualifying fridges and clothes washers Look for these characters in our new TV commercials! Which one is your favorite? Tweet us at @PSETalk.

Tap the app

Using our outage app is now easier. Download the latest version of the myPSE app to track power outages in your neighborhood, report your outage and check status and restoration times. Check out its latest features:

- Red-shaded areas indicate approximate affected outage areas. Click on the shape to view details of a specific outage.
- A new house icon indicates if your home has power (green) or not (orange) – available when logged into your myPSE account.
- Report your outage without logging into your myPSE account.

These tools are also available at **pse.com/outagemap**. The upgraded app is available for Apple iOS, Android and Windows smartphones and tablets. Find it in your app store under "Puget Sound Energy" or "myPSE."

pse.com/app



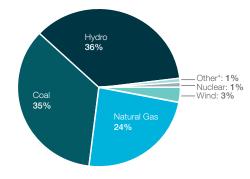
Look for these characters in our new TV commercials! Which one is your favorite? Tell us on Facebook at facebook.com/pugetsoundenergy.

Diverse resources powering your home and business

The electricity generated for you uses a diverse mix of resources. The fuel mix resources used for generating electricity delivered in 2014 are shown in the chart and graph:

2014 electricity fuel mix

Total	100%
Wind	3%
Other*	1%
Nuclear	1%
Natural Gas	24%
Hydroelectric	36%
Coal	35%



*Biomass, landfill gas, petroleum and waste. Source: Published by the Washington Department of Commerce, December 2015, with data reported by PSE in April 2015.











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YOUR PUGET SOUND ENERGY BILL ENCLOSED

Save money and energy.

We offer tips and rebates to help you save. Visit **pse.com/rebates**.





Help us help you.

You may qualify for assistance with your heating bill. Visit pse.com/help.

We'll work with you to help manage your bills. Visit **pse.com** or call **1-888-225-5773** to make payment arrangements.

PLACE STAMP HERE

BELLEVUE, WA 98009-9269



Help others stay warm.

Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.



February 2016 bill print messages

Summary page

For all customers

Shrink your energy bill

We offer valuable rebates on energy-efficient products that help lower your energy costs and make your home more comfortable.

pse.com/save

Detail section

Bi-monthly electric billing schedule

Your bill reflects changes in rates that went into effect Jan. 1. The listed rate item(s) that changed show the dates, prices and charges for each portion of the bill period when they were in effect.

<u>Transmission schedules 449, 459, NETWEC:</u>

The past month's transmission system peak occurred on January 3 at hour ending 1800.



Customer Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2016.

VIEW & PAY

Thank you for being a Puget Sound Energy customer.

Note: If your PSE account is set up for automatic payment, no action is necessary. Your automatic payment to PSE has been scheduled and will be posted automatically to your account.

Be prepared. Stay connected.

Now is the time to get prepared. Download the outage app onto your mobile device or tablet to track power outages in your neighborhood, report an outage, and check status updates and estimated restoration times.



DOWNLOAD NOW

When you sign in to view and pay your bill and manage your account, link to Important Information about energy safety, emergency preparedness, customer services and ways to save energy.