

Monthly Promotions

May 2016 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download Inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods

Be Safe at Home with PSE!



Home fires are the greatest disaster threat to individuals and families across the country. We're joining forces with the American Red Cross to get you and your family prepared. Stop by our Safe at Home event on Saturday, June 11 from 9 a.m. to 12 p.m. at four participating Lowe's locations: Federal Way, Issaquah, Mill Creek and Puyallup.

- Pick up a free First Alert® smoke alarm*
- Get safety and preparedness tips, and learn more about the myPSE outage app
- Find out about the American Red Cross free smoke alarm installation program
- Meet KING 5 TV personalities (at Issaquah and Puyallup locations)
- Visit the kids' safety corner



pse.com/safeathome

* While supplies last



Blocked sewer? Ask your plumber to call PSE

If you experience a sewer blockage outside the walls of your house, ask your plumber to call PSE when he's on his way to clear it.

Natural gas lines have inadvertently been installed through some sewer and septic lines. Clearing them with a cutting tool could break the gas line, allowing gas into your house, creating a dangerous situation. PSE will meet your plumber on site—for free—to make sure the sewer or septic line is safe to clear.

This can happen to homes not served by natural gas. Don't take a chance. Before your plumber clears an exterior blockage, have him call PSE at **1-888-225-5773**.

pse.com/sewersafety



CAN can help

Looking to improve the efficiency of your home this summer? Get a referral for safe, dependable and efficient contractors through our Contractor Alliance Network (CAN). CAN contractors are certified energy efficiency specialists who share PSE's standard of excellence and superior service.

From energy assessments to upgrading your home's heating system, as well as some commercial lighting and HVAC projects, CAN contractors are available to assist.

pse.com/can

You have our guarantee

We are committed to keeping scheduled appointments and to restoring power outages as soon as we can. If we don't keep an appointment or if electric service is out for 120 consecutive hours or longer, subject to certain conditions, we'll credit your account \$50.

pse.com/guarantees

We work with you to manage your bills

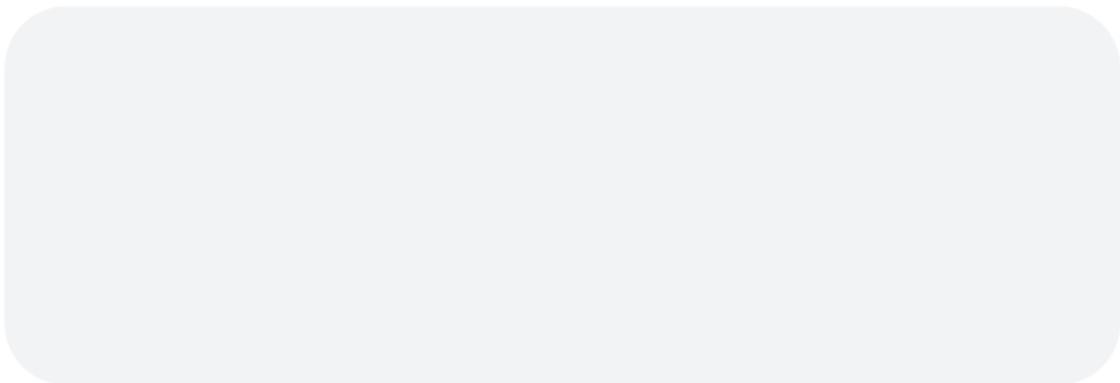
Depending on income and household size, you may be eligible for payment assistance with your heating bill and for free energy-efficient improvements to your home. Recipients can receive up to \$1,000 in credits from the Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). Contact your local energy-assistance agency at **1-866-223-5425**.



P.O. Box 97034
Bellevue, WA 98009-9734

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YOUR PUGET SOUND ENERGY BILL ENCLOSED



Use less, save more.

Schedule a free home energy
assessment today.

Visit pse.com/homeprint.





**Know what's below.
Call before you dig.**

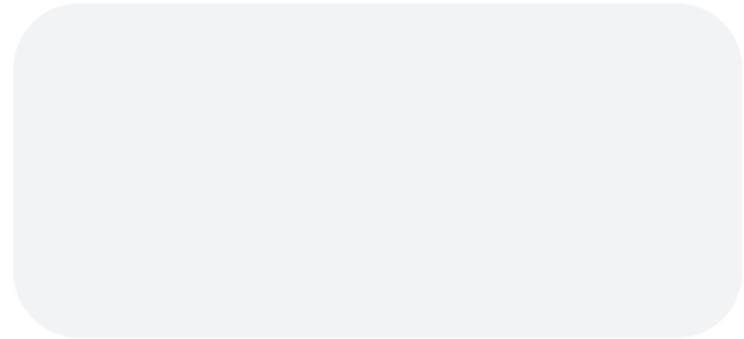


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Customer service — guaranteed

We commit to keeping scheduled appointments and to restoring power outages as soon as we can. Visit pse.com/guarantees.



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May 2016 bill print messages

Summary page

For all customers

Be Safe at Home with PSE

We're joining forces with the American Red Cross to help your family be safe at home and get prepared. Stop by our Safe at Home event on Saturday, June 11.

pse.com/safeathome

Detail section of billing statement below “Current Electric Charges, Current Natural Gas Charges”

For all customers--electric and natural gas

A rate change became effective during this billing period. The listed rate items that changed show the dates, prices and charges for each portion of the bill period when they were in effect. Copies of the rate schedules are available upon request.

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on April 14 at hour ending 0800.

Back of the bill message

Your bill reflects changes in rates that went into effect May 1.

Customer
Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2016.

[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

Note: If your PSE account is set up for automatic payment, no action is necessary. Your automatic payment to PSE has been scheduled and will be posted automatically to your account.

Start saving today

We make energy efficiency easy. From swapping out light bulbs, installing a smart thermostat, converting to natural gas, or upgrading your home's heating system, windows, and insulation, there's an instant discount, rebate, or program for everyone and every home.



Find out how you can take control of your home's energy use and save more money.

[EXPLORE OUR REBATES](#)

When you sign in to view and pay your bill and manage your account, link to [Important Information](#) about energy safety, emergency preparedness, customer services and ways to save energy.

[Manage profile](#)

Puget Sound Energy, P.O. Box 97034, Bellevue, WA 98009-9734

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