

Monthly Promotions

December 2016 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download Inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Winter tips to reduce your bill

The weather is changing, and now is the time to prepare for the onset of colder temperatures. We're here to provide you with suggestions to help you save on your home heating costs. Our new resource page, pse.com/lower, is loaded with information to help you reduce your heating expenses during the cold months ahead. You'll find energy saving tips, links to all of our energy efficiency programs and other solutions to get you, your home—and your bill—prepared for winter.

Here are just a few of the tips you'll find:

- Adjust your thermostat. Set your thermostat to 68 degrees Fahrenheit when you're at home and awake. Lower to 60 degrees Fahrenheit when you're asleep or away and save 10 percent on your heating.
- Change your filter. Clean furnace air filters keep air flowing efficiently, and can lower natural gas consumption by up to 2 percent.
- Wash clothes in cold water. Washing in warm or hot uses 90 percent more energy. Using cold water is a great way to save.

Winter is coming. Are you prepared?

Understanding your energy use is crucial to managing your winter bill. To learn about your daily energy usage go to pse.com/profile to access your myPSE account and find solutions on how to save this winter.

Natural gas is lighter than air

Natural gas is lighter than air and will rise, and can be ignited by the spark from flipping a light switch. You can usually detect natural gas from an odor of sulfur or rotten eggs. To give you a margin of safety, we make the odor detectable long before the gas reaches a flammable level. But don't take chances. If you smell gas, don't hesitate! Even if you're unsure, leave the area, then call us at **1-888-225-5773**, TTY: **1-800-962-9498**, or call **911**.

pse.com/detectaleak



Be prepared. Stay connected.

Download the latest version of the myPSE app to track power outages in your neighborhood, report your outage and check status and restoration times.

pse.com/app



You may qualify for assistance

Depending on income and household size, you may be eligible for payment assistance with your heating bill and for free energy-efficient improvements to your home. Recipients can receive up to \$1,000 in credits from the Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). Contact your local energy-assistance agency at **1-866-223-5425**.

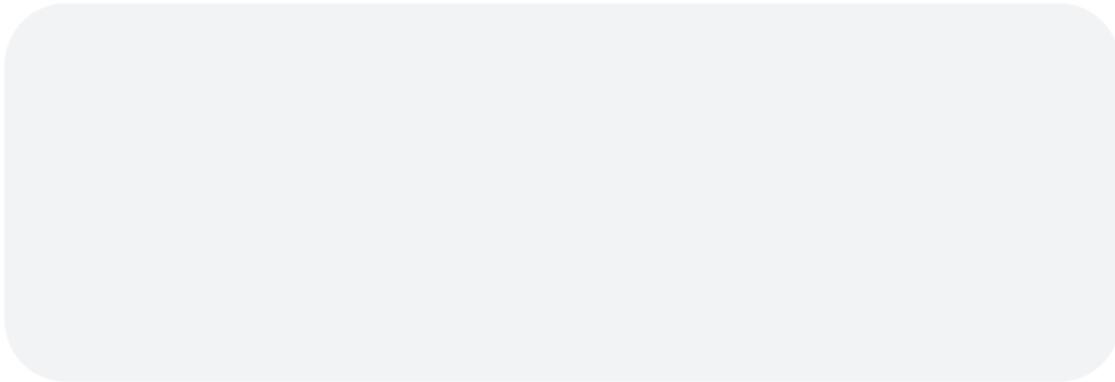


PUGET SOUND ENERGY

P.O. Box 97034
Bellevue, WA 98009-9734

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
PSE

YOUR PUGET SOUND ENERGY BILL ENCLOSED



Don't be left in the dark.

Download the app for info on
power outages at pse.com/app.





Go paperless

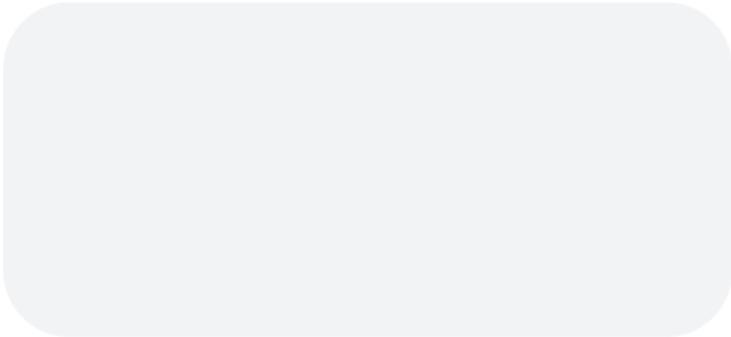
Sign up to manage your account
and pay online at pse.com/mypse.



Help others stay warm. Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.



PLACE
STAMP
HERE



BELLEVUE, WA 98009-9269





We'll work with you to
help manage your bills.

Call us at **1-888-225-5773** to
make payment arrangements.



This envelope is recyclable.

December 2016 bill print messages

Summary page

For all customers

Happy holidays

As 2016 draws to a close, we send our best wishes for the holidays and wish you a safe and happy new year. It's a privilege to serve you.

pse.com

Detail section of billing statement

Your bill reflects changes in electric rates that went into effect [Dec. 1](#). The rate items that changed show the dates, prices and charges for each portion of the bill period when they were in effect.

For all electric customers

On Dec. 1 your rate was lowered to reflect the changes in the costs to acquire and generate power for your service.

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on November 21 at hour ending 1800.

Customer
Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2016.

[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

Note: If your PSE account is set up for automatic payment, no action is necessary. Your automatic payment to PSE has been scheduled and will be posted automatically to your account.

Winterize your bill

Now is the perfect time to get your home ready for winter and PSE wants to help you save as the weather cools.

- See how much you save by turning down your thermostat while you sleep.
- Find why replacing your furnace filters is a money saver.
- Check your daily energy usage and see how it affects your bill.



[EXPLORE WINTERIZING TIPS](#)

When you sign in to view and pay your bill and manage your account, link to [Important Information](#) about energy safety, emergency preparedness, customer services and ways to save energy.