## Monthly Promotions February 2018 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

## **Download Inserts**

- The Voice customer newsletter
- Envelope messaging for current month's bill
- Bill print messages
- eBill notification

# THE VOICE OF MYPSE



The latest news on what's powering our neighborhoods

## Save on home heating using your myPSE account

With winter's cold weather, there's no better time to view the details on your home's energy use and create an online plan for saving. Here's how a free myPSE account can help:

- Energy insights. Learn about the energy you use, the impact weather plays and get insights needed for creating a plan to save on your bill.
- Outage notifications. Stay informed by receiving proactive email or text notices when the power goes out.
- Payment options. Set your preferences for payment and bill handling to match your needs.

If you don't have a myPSE account, simply go to **pse.com** and click "create account." If you already have an account and want to receive outage notifications, just sign in to verify we have your most recent contact information.



## Help people in need

Consider donating to The Salvation Army Warm Home Fund, which provides short-term, emergency bill payment assistance to PSE customers facing financial difficulties. To donate, include a little extra in your next PSE bill payment and specify the donation amount on your payment stub or when you pay online.



## Save energy, but first, save \$75

Want to be smart about the energy you're using to heat your home? Now you can control the temperature and manage your home's energy use with a smart thermostat. A wifi-enabled smart thermostat works with existing home heating systems and helps reduce energy use and maintain optimum home comfort. Purchase and install a qualifying model, and you may also receive a \$75 rebate from PSE! **pse.com/thermostat** 

### We maintain our pipelines; you maintain yours

Some buried natural gas piping, such as piping to pools, hot tubs, barbecues and detached buildings, is owned by customers. PSE owns and regularly inspects the pipeline up to your gas meter, but maintaining buried lines on the customer's side of the meter is usually the customer's responsibility. If your piping is not maintained, it may leak or corrode. Have a licensed plumbing contractor do the inspection and any needed repairs.

pse.com/maintainpiping



## Difficulty paying your bill?

If you're having difficulty paying your PSE bill, consider setting up payment arrangements, for smaller, multiple payments over time. This can help you better manage your energy costs and keep your PSE account in good standing. Sign into your myPSE account or call us for more information.

pse.com/mypse





P.O. Box 97034 Bellevue, WA 98009-9734



### YOUR PUGET SOUND ENERGY BILL ENCLOSED

Winterize your bill

Money saving tips for winter heating **pse.com/lower**.



## Help us help you

You may qualify for assistance with your heating bill. Visit **pse.com/help**.



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PLACE STAMP HERE

We'll work with you to help manage your bills. Visit **pse.com** or call **1-888-225-5773** to make payment arrangements.

BELLEVUE, WA 98009-9269

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## Help others stay warm.

Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.



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February 2018 bill print messages Summary page

> We're here to help If you're having difficulty paying your bill, please call us or go to your myPSE account for payment arrangements.

pse.com/mypse

**Detail section** 

Rate change messages, depending on billing date.

For electric service customers on bi-monthly billing schedule.

Your bill reflects changes in rates that went into effect on Jan. 1, 2018.

Your bill reflects changes in rates that went into effect Dec. 19.

For transmission schedules 449, 459, NETWEC

The past month's transmission system peak occurred on January 2 at hour ending 1800.



Customer Account # 000000000000

#### Your energy bill

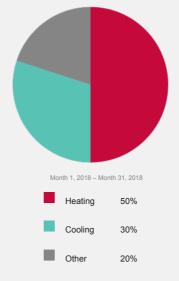
Amount due:



Thank you for being a Puget Sound Energy customer.

#### **Energy Analysis**

Here's an estimate of how your home used energy this billing period.\*



Heating and cooling were 80% of your energy use.

Want a complete breakdown? Answer a few questions about your home.

UPDATE HOME PROFILE

\*We calculate heating and cooling based on weather patterns and how your home uses energy.

#### Did you find this email helpful?



Manage profile

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