

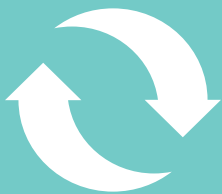
The latest news on what's powering our neighborhoods

Stay clear of
downed
power lines.
Call 911.

Downed power line in Sammamish, Nov. 2

Puget Sound Energy reminds you to stay clear of power lines. Always assume they are electrified. If you see a downed power line call 911. It will be reported to PSE. Be safe. Be smart.

pse.com/safety



Winter Deals—Too Good to Pass Up!

With shorter days and chilly nights, we're all using more energy in our homes. That's why now is the perfect time to switch to energy efficient products. For a limited time, get a free high performance showerhead with free shipping. And, find unmatched deals on CFL and LED light bulbs. Visit pse.com/shopPSE to shop and save!

2013 Renewable Energy Report Card

PSE is a leader in developing and generating wind power and we are on track to meet and exceed the required 3 percent renewable energy target by year-end 2013. The target is based on the average amount of electricity PSE customers used the prior two years.

PSE will meet the 2013 target primarily from the renewable energy generated at PSE-owned wind power facilities and from a small amount of wind power purchased from independent power producers. The incremental cost associated with renewable energy from these resources and the associated renewable energy credits for 2013 is \$27.8 million.



Puget Sound Energy 2013 renewable energy target progress report card*

	2012	2013	Total
Target percentage	3%	3%	N/A
Approved renewable energy target	635,958 MWh	639,514 MWh	1,275,472 MWh
Available renewable energy resources	635,958 MWh	639,514 MWh	1,275,472 MWh

*As required by the Energy Independence Act of Washington State

You have our guarantee

We commit to keeping scheduled appointments and to restoring power outages as soon as we can. If we don't keep an appointment, or if electric service is out for 120 consecutive hours or longer, subject to certain conditions, we'll credit your account \$50.

pse.com/guarantees



Get help paying your winter heating bill

If you have trouble paying your heating bills, you could qualify for assistance from two programs. Depending on income and household size, you can receive up to \$1,000 from the federal Low Income Home Energy Assistance Program and up to another \$1,000 from PSE's Home Energy Lifeline Program. Call toll-free **1-866-223-5425** for the nearest energy assistance center.