

THE VOICE OF myPSE



The latest news on what's powering our neighborhoods



Is there an upgrade in your future?

PSE is hitting the streets to help customers save big on their energy bills. Watch for our Energy Upgrades street team at 13 local events between now and October. PSE customers will be given a "Golden Ticket" to redeem for a free energy-saving upgrade ranging from energy-efficient showerheads to LEDs to new appliances. Plus, customers will have the chance to get other fun upgrades, including game-day tickets, restaurant offers, transportation passes and more!

pse.com/upgrades



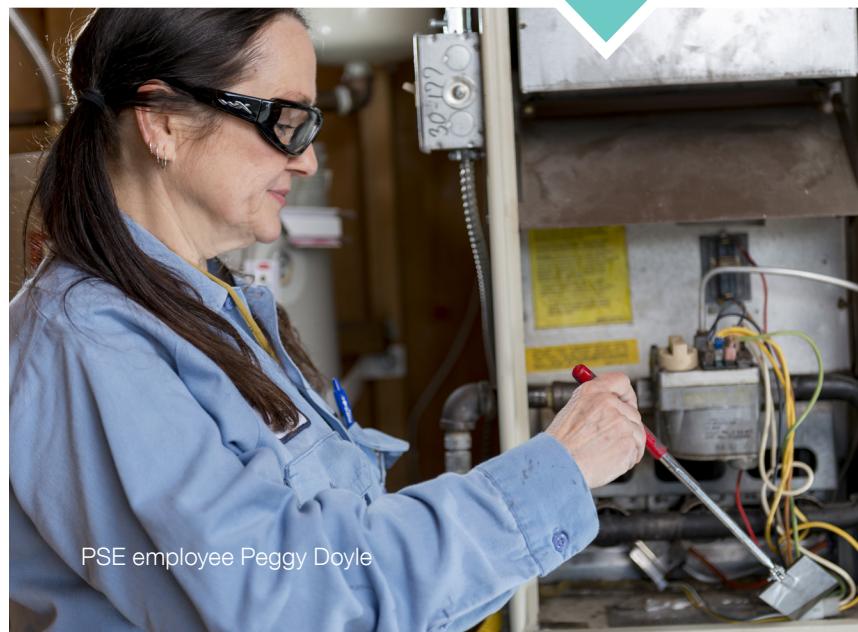
The latest app: emergency tips!

With great apps from the Red Cross, emergency preparedness information is as close as your smartphone. There are 10 apps, including first aid, pet first aid, wild fire, earthquake, flood, hurricane, and shelter finder. Available free for iPhone and Android devices, the apps feature videos, interactive quizzes and simple step-by-step advice. Download an app today and take another step to being prepared for a natural disaster.

safeinthesound.org

We troubleshoot furnace problems

If you think your natural gas furnace, water heater or other appliances are not operating safely, or if you are having problems with pilot lights, please call PSE at **1-888-225-5773** to schedule a natural gas service technician for a free visit to diagnose the problem. Depending on the diagnosis, the technician can perform minor repairs for a charge.



PSE employee Peggy Doyle

Electric energy efficiency report card

Your efforts in saving electricity in 2012-2013 have helped save you money while also delaying the need for purchasing new power resources or constructing new electric generating facilities — making Puget Sound Energy customers leaders in energy efficiency. Every other year, we evaluate how effectively we do our part to encourage you to save energy.

We match the amount of energy against a set target. During the last two years, your efforts exceeded the target by 5 percent. Thank you. Here are the results:

Key Measurement	Target	2012-2013 Performance	Achieved
Electricity savings	666,000,000 kilowatt-hours (kWhs)	698,137,000 kWh saved — enough electricity to serve more than 62,000 homes in one year. 5% over the target	✓

If the 2012-2013 electric conservation target was not met, PSE could have incurred a penalty of up to \$750,000.