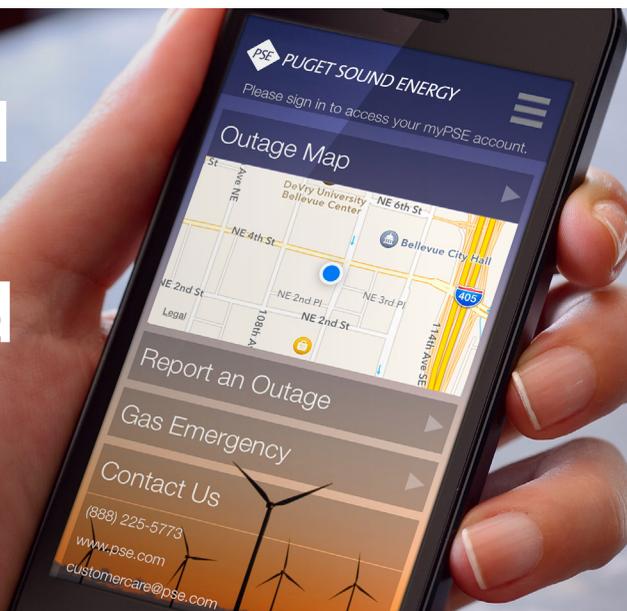


The latest news on what's powering our neighborhoods

Be prepared for outages — download the new myPSE app



The new myPSE app, available for Apple, Windows and Android devices, makes it easier than ever to report and see outages in your area, all from your smartphone or tablet.

When you sign in to the app with your myPSE account credentials, you'll get outage info for addresses associated with your account, including initial estimated restoration times, and the option to report an outage with a single click. You can also opt to stay signed in so that you're ready if the power goes out.

The app also features an outage map, with cause information, repair status and more.

And remember, we want to hear from you when your power is out. Using the app is easiest; reports can also be made at pse.com or by calling **1-888-CALL-PSE**.

Data usage charges may apply.

pse.com/app



Get upgraded this holiday!

Just in time for the holidays, PSE is helping customers lower their energy bills! Look for our booth at Southcenter Mall, Dec. 19-21, where PSE teams dressed in yellow will hand out Golden Upgrade tickets for customers to redeem for a free energy-efficient upgrade, with prizes ranging from showerheads to TVs! Prizes are limited and available on a first come, first served basis.

pse.com/upgrades



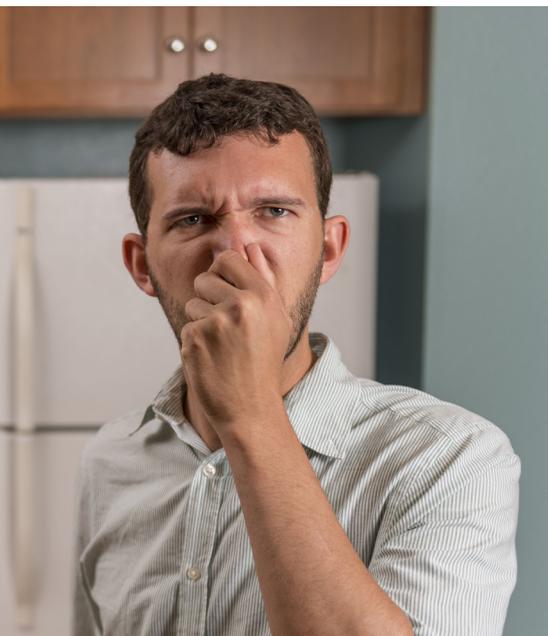
PSE Tip

Make sure you got what you asked for. During the frantic finish of a new construction or major remodeling project, energy savings features, big and small, can be overlooked. After you've moved in, work with your commissioning agent and design team to ensure all your energy saving features are indeed keeping your energy bills as low as possible!

You have our guarantee

We are committed to keeping scheduled appointments and to restoring power outages as soon as we can. If we don't keep an appointment or if electric service is out for 120 consecutive hours or longer, subject to certain conditions, we'll credit your account \$50.

pse.com/guarantees



Not sure if you smell gas? Call us anyway!

If you smell something that could be a natural gas leak, but you're not sure, don't hesitate to call PSE. We'll check it out immediately, no charge, and we won't be upset if it turns out to be a false alarm. We'd rather be safe and put your mind at ease. PSE adds the odor of rotten eggs and sulfur to give natural gas its distinctive smell. If you detect anything like it, leave the area, then call **911** or **1-888-CALL-PSE**.

pse.com/gassafety