Charge ahead with electric vehicles

For a limited time, PSE is offering electric customers who drive an electric vehicle a $500 rebate when they purchase and install a qualifying Level 2 electric vehicle charger at their home. Level 2 electric vehicle chargers provide a full charge in a shorter amount of time, saving you money and energy. PSE’s electric vehicle charger rebate program will help us plan for the future and help our customers and region reduce emissions.

pse.com/electricvehicles

Help us help you

If you are having difficulty paying your heating bill, we can help. Please call us at 1-888-225-5773 to work out payment arrangements.
The Sound’s greenest towns

Congratulations to Redmond for winning 2014’s Green Power Challenge by growing Redmond’s Green Power participation by 52 percent, earning the city $40,000 for a community solar project. Challenge cities Puyallup and Issaquah met their goals, growing Green Power participation by more than 30 percent, earning $20,000 each for solar projects. Since 2006, Green Power has partnered with 14 municipalities, sponsoring community challenges and bringing solar projects to Puget Sound communities.

pse.com/gpchallenge

You have our guarantee

We are committed to keeping scheduled appointments and to restoring power outages as soon as we can. If we don’t keep an appointment or if electric service is out for 120 consecutive hours or longer, subject to certain conditions, we’ll credit your account $50.

pse.com/guarantees

Alert: Beware of scams targeting utility consumers

Be aware of scammers and con artists who attempt to force utility consumers out of cash by posing as PSE representatives and threatening to cut off power. PSE makes several communications about your bill payment before any disruption of service. PSE never asks or requires customers who have delinquent accounts to purchase a prepaid debit card to avoid disconnection.

pse.com/scamalert

When did you last inspect your natural gas pipe?

Some buried natural gas piping, such as piping to pools, hot tubs, barbecues and detached buildings, is owned by customers. PSE owns and regularly inspects the pipeline to your house, but maintaining customer-owned piping is usually the customer’s responsibility. If your piping is not maintained, it may leak or corrode. Have a licensed plumbing contractor do the inspection and any needed repairs.

pse.com/maintainpiping