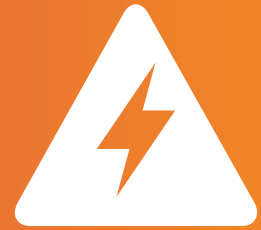


The latest news on what's powering our neighborhoods



## More deadly than a coiled rattlesnake

A downed utility line of any kind can kill you. Even a phone line, fence, guardrail or the ground under a downed line could be energized.

So don't take any chances. Stay away from all downed lines. Call us or **911** to report them.

[pse.com/electricsafety](http://pse.com/electricsafety)

## Watch out for winter's glaze

Snow and ice can damage your gas meter and leave you in the cold. Use a broom to gently remove snow and ice from your meter and pipes. When ice thaws, don't allow water to drip onto the meter equipment and refreeze. If you see ice build-up or suspect a problem, call us to report it.



## Keeping your lights on is a priority

So is keeping you informed when there's a power outage in your neighborhood. Use the online outage map or download the free myPSE app to report an outage and check status and estimated restoration times.

[pse.com/outagemap](http://pse.com/outagemap)



Area	Southeast Bellevue
Est. Restoration Time	Under Investigation
Last Updated	12/31 2:11PM
Start Time	12/31 1:57PM
Customers Impacted	2
Cause	Equipment Failure
Status	Crew being dispatched

## Let us help you manage your bills

If you're having difficulty paying your PSE bill, consider contacting your local, energy-assistance agency about making payment arrangements. Qualified income-eligible customers can apply for assistance

provided by us and the federal government. If you're not eligible, but still having difficulty paying your bill, please call us or sign in to your myPSE account.

[pse.com/mypse](http://pse.com/mypse)

## You have our guarantee

If you're having difficulty paying your PSE bill, consider setting up a payment arrangement, making smaller, multiple payments over time. A payment arrangement

allows you to keep your PSE account in good standing. To learn more about payment arrangements, please call us or sign in to your myPSE account.

[pse.com/mypse](http://pse.com/mypse)

