

The latest news on what's powering our neighborhoods

# Be Safe at Home with PSE!



Home fires are the greatest disaster threat to individuals and families across the country. We're joining forces with the American Red Cross to get you and your family prepared. Stop by our Safe at Home event on Saturday, June 11 from 9 a.m. to 12 p.m. at four participating Lowe's locations: Federal Way, Issaquah, Mill Creek and Puyallup.

- Pick up a free First Alert® smoke alarm\*
- Get safety and preparedness tips, and learn more about the myPSE outage app
- Find out about the American Red Cross free smoke alarm installation program
- Meet KING 5 TV personalities (at Issaquah and Puyallup locations)
- Visit the kids' safety corner



[pse.com/safeathome](http://pse.com/safeathome)

\* While supplies last



## Blocked sewer? Ask your plumber to call PSE

If you experience a sewer blockage outside the walls of your house, ask your plumber to call PSE when he's on his way to clear it.

Natural gas lines have inadvertently been installed through some sewer and septic lines. Clearing them with a cutting tool could break the gas line, allowing gas into your house, creating a dangerous situation. PSE will meet your plumber on site—for free—to make sure the sewer or septic line is safe to clear.

This can happen to homes not served by natural gas. Don't take a chance. Before your plumber clears an exterior blockage, have him call PSE at **1-888-225-5773**.

[pse.com/sewersafety](http://pse.com/sewersafety)



## CAN can help

Looking to improve the efficiency of your home this summer? Get a referral for safe, dependable and efficient contractors through our Contractor Alliance Network (CAN). CAN contractors are certified energy efficiency specialists who share PSE's standard of excellence and superior service.

From energy assessments to upgrading your home's heating system, as well as some commercial lighting and HVAC projects, CAN contractors are available to assist.

[pse.com/can](http://pse.com/can)

## You have our guarantee

We are committed to keeping scheduled appointments and to restoring power outages as soon as we can. If we don't keep an appointment or if electric service is out for 120 consecutive hours or longer, subject to certain conditions, we'll credit your account \$50.

[pse.com/guarantees](http://pse.com/guarantees)

## We work with you to manage your bills

Depending on income and household size, you may be eligible for payment assistance with your heating bill and for free energy-efficient improvements to your home. Recipients can receive up to \$1,000 in credits from the Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). Contact your local energy-assistance agency at **1-866-223-5425**.