

The latest news on what's powering our neighborhoods



Outage notifications, another benefit of a myPSE account

By having a myPSE account, you can receive outage notifications when you lose power. It's one more reason to sign up for an account today. Consider the benefits:

- Outage notifications: Get text and email notifications when you lose power and when it's restored.
- Energy Center tools: See your energy use and get tips to lower your bill.
- Paperless billing: Receive an email alert when your bill is ready and secure online access to your statement.
- Online payments: The ease of paying by using your checking, debit or credit card.

If you don't have a myPSE account, simply go to pse.com and click "create account."
If you already have an account and want to receive outage notifications, just sign in to verify we have your most recent contact information.



Improving our system

Providing you with safe and reliable energy is our number one priority. We're continually upgrading and updating our system. In 2016, we completed over 500 reliability improvement projects on our electric system and nearly 400 projects on our gas system. These projects include gas main and underground power cable replacements, work on district regulators and gate stations plus substations and transmission lines. This is in addition to our ongoing annual maintenance programs.

See what we're doing in your neighborhood: pse.com/inyourcommunity.

Take control of your energy use and save

A smart thermostat is a wise way to reduce how much energy you're using to heat your home—especially in the winter when higher bills can often take us by surprise. You might forget to turn down the heat when you leave for work, but your smart thermostat will remember. Lower energy use means lower bills. And now you can save even more with a \$75 rebate from PSE on a qualified model.

pse.com/thermostat

We maintain our pipelines; you maintain yours

Some buried natural gas piping, such as piping to pools, hot tubs, barbecues and detached buildings, is owned by customers. PSE owns and regularly inspects the pipeline to your house, but maintaining customer-owned piping is usually the customer's responsibility. If your piping is not maintained, it may leak or corrode. Have a licensed plumbing contractor do the inspection and any needed repairs.

pse.com/maintainpiping



We're here to help

If you're having difficulty paying your bill, please call us or go to your myPSE account for payment arrangements.

pse.com/mypse



Help people in need

Consider donating to The Salvation Army Warm Home Fund, which provides short-term, emergency bill payment assistance to PSE customers facing financial difficulties. To donate, include a little extra in your next PSE bill payment and specify the donation amount on your payment stub or when you pay online. Thank you for caring.