

The latest news on what's powering our neighborhoods



Glacier utility-scale battery project

## **TOGETHER, we're creating a better energy future.**

### **Battery storage, an innovative energy solution**

Batteries have the potential to solve energy challenges we all care about. They can provide temporary back-up power when you experience an outage, store energy from solar panels, and help businesses manage their usage—just to name a handful of applications. Their ability to provide storage for renewables, like wind and solar, can also support our customers' and PSE's desire for cleaner energy.

That's why we're testing and installing batteries in a number of local places to evaluate how this exciting and evolving technology can provide safe, reliable and affordable options for homes, businesses and communities. We also offer guidelines if you're installing your own battery system.

By committing to innovation now, our battery projects and other investments in modernizing the grid are creating a better energy future for us all.

More at [pse.com/TOGETHER](https://pse.com/TOGETHER).

## Winterize your home to lower your energy costs

The colder the weather is outside, the more energy it takes to maintain the temperature inside your home. Now at [pse.com/lower](https://pse.com/lower) you can get free tips to save energy, save money, and stay comfortable during the cold winter months. You'll find tools to analyze your energy usage, Energy Advisors to answer your questions and resources for assistance with your winter bills.



## Difficulty paying your bill?

If you're having difficulty paying your PSE bill, consider setting up payment arrangements, for smaller, multiple payments over time. This can help you better manage your energy costs and keep your PSE account in good standing. Visit [pse.com](https://pse.com) and sign into your PSE online account or call us for more information.



## We maintain our pipelines; you maintain yours

Some buried natural gas piping, such as piping to pools, hot tubs, barbecues and detached buildings, is owned by customers. PSE owns and regularly inspects the pipeline to your gas meter, but maintaining buried lines on the customer's side of the meter is usually the customer's responsibility. If your piping is not maintained, it may leak or corrode. Have a licensed plumbing contractor do the inspection and any needed repairs.

More at [pse.com/maintainpiping](https://pse.com/maintainpiping).



## Updates to your digital account

If you've recently accessed your online PSE account, you'll notice that we are asking you to verify your email. This update is intended for the continued security of your account, plus ensures that you receive future outage alerts and safety notifications. So if you haven't already done so, take a moment to sign in on [pse.com](https://pse.com) and verify your account. Stay connected to stay safe.

