

The latest news on what's powering our neighborhoods



## We're working year-round to prepare for wildfire risks

We know that outages are inconvenient, especially in the heat of summer. So we spend the year strengthening our electric system against potential wildfire outages. We take a number of proactive steps as part of wildfire preparedness, with a focus on the areas in our service area that have the highest risk of wildfire. Prevention work include increased tree trimming and removal, pre-wildfire season inspections, installing tree wire (specially-coated wire designed to prevent an electric short), and strategic undergrounding. Many of these actions also improve PSE's ability to withstand adverse winter storms, which traditionally are the major cause of damage to our system. Find out how to be prepared at [pse.com/wildfireplan](https://pse.com/wildfireplan).

## National Drive Electric Week is a great time to think about switching to an electric vehicle

Sept. 25 marks the start of National Drive Electric Week. It's a great time to think about electric vehicles and the reasons there are already more than 75,000 of them in Washington alone.

- **Save money!** A Consumer Reports study found long-term ownership of an EV can be up to \$10,000 cheaper on average than a comparable gas-powered car.
- **More choices with longer ranges!** There are now over 30 new EV models to choose from with an average range of over 250 miles per charge.
- **Help the environment!** You can reduce your vehicle emission by more than half when you drive an EV instead of a gas-powered car.

Want to learn more about EVs? Visit our interactive Electric Vehicle Guide at [ev.pse.com](http://ev.pse.com) to compare models, discover savings and much more.



## Protecting your privacy

We follow Washington state regulations that require the company to obtain our customer's written or electronic permission before disclosing or selling any private customer information to affiliates, subsidiaries or other third parties for purposes of marketing services or products. Review PSE's privacy policy at [pse.com](http://pse.com).

## We troubleshoot furnace problems

Before cooler weather sets in, now is a good time to make sure your gas heating equipment is operating safely. If you think your natural gas furnace, water heater or other gas appliances are not operating safely or properly, call us at 1-888-225-5773 to schedule a free visit by a PSE service technician to diagnose the problem. Depending on the diagnosis, the technician can perform minor repairs for a charge.

## Supporting customers and communities through COVID-19

We've proudly stepped up to keep customers and communities resilient during the global pandemic. With the PSE Foundation, we're supporting organizations providing basic needs. Our COVID Bill Assistance program helps customers most in need pay their bills and is funded by collected PSE revenue, with no associated new rate increases for customers. It's part of our commitment to doing what's right, especially in times of need.



OVER \$4 MILLION  
FOR COVID-19 RELIEF



\$19 MILLION IN BILL  
PAYMENT ASSISTANCE