

The latest news on what's powering our neighborhoods



Be in the know during power outages

November is the middle of storm season in the Pacific Northwest and that means the possibility of power outages. One way you can be prepared is by installing the MyPSE app for your phone.

The MyPSE app makes it easy to report a power outage with the click of a button. You can also track the repair progress of outages in your area using the map and see estimated restoration times. Rest assured that you are up to date on outages in your neighborhood by setting your notification preferences.

Additionally, the MyPSE app provides convenient access to your account even when you are on the go. Pay your monthly bill, track your home's energy usage, and manage your billing preferences. Learn more at pse.com/app.

Safety tip: Smell gas? Leave, then call 911 or PSE

Natural gas, which is primarily methane, is colorless and odorless in its natural state. An odorant called mercaptan is added to give it a sulfur or rotten egg smell to help detect a leak. If you suspect that there's a natural gas leak, do nothing that could cause a spark; flipping a light switch or ringing a doorbell could ignite natural gas. Leave the area, then call us at 1-888-225-5773, TTY: 1-800-962-9488, or call 911.

pse.com/detectaleak



Call PSE before clearing a blocked sewer

Before clearing a blocked sewer or septic line, check for cross bores. That's when a natural gas line has been inadvertently installed through a sewer. Snaking the sewer could break the gas line, causing a dangerous leak. Call PSE before clearing. We'll meet your plumber for free to make sure it's safe to clear.

pse.com/sewersafety

Maximize comfort and minimize your energy bill

Stay cozy as seasons change and avoid breaking the bank! Remember that PSE offers rebates for energy-efficient products. Whether you're buying a new smart thermostat or upgrading your water heater, furnace, or insulation, you may be eligible to get a rebate back. Increase the comfort and energy efficiency of your home, and lower those bills!

pse.com/getcozy

