

The latest news on what's powering our neighborhoods



Don't dig into danger

Before doing any kind of digging in your yard, call 811 because a variety of buried utilities may rest underneath your lawn. Cable TV, water, natural gas, and electric lines could all be present. Digging into gas or electric lines could lead to severe injury, a hefty repair bill, or cause a power outage.

So, don't take a chance. Call 811 two business days (not counting the day you call) before you dig. Outline your dig area in white paint so that the utilities will know where to mark. Utility-owned lines are marked for free.

TOGETHER, we're saving energy

This year, over 6,500 PSE customers like you pledged to use less energy and reduce your environmental impact. Whether it's switching to LED light bulbs, upgrading your windows or installing efficient air conditioning, PSE offers rebates to make saving energy more affordable and accessible.

We're committed to helping you meet your goals through our energy efficiency rebates and grants and working with communities to create local, sustainable sources of clean energy.

Learn more about our aspirational goal at pse.com/TOGETHER.

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee. Conditions apply.

More at pse.com/guarantees.



Wildfire season

We are taking a comprehensive approach to mitigating the evolving risk of wildfires and working to ensure safety while maintaining the reliable delivery of energy. Many of our wildfire-related actions also help protect our system from other hazards, like high winds and winter storms.

To learn more about our Wildfire Preparedness Plan visit pse.com/wildfirepreparedness.

Copies of information on rules, rates, power supply fuel mix, regulations, customer rights and responsibilities, as well as an annual report, are available by calling 1-888-225-5773 and at pse.com.

