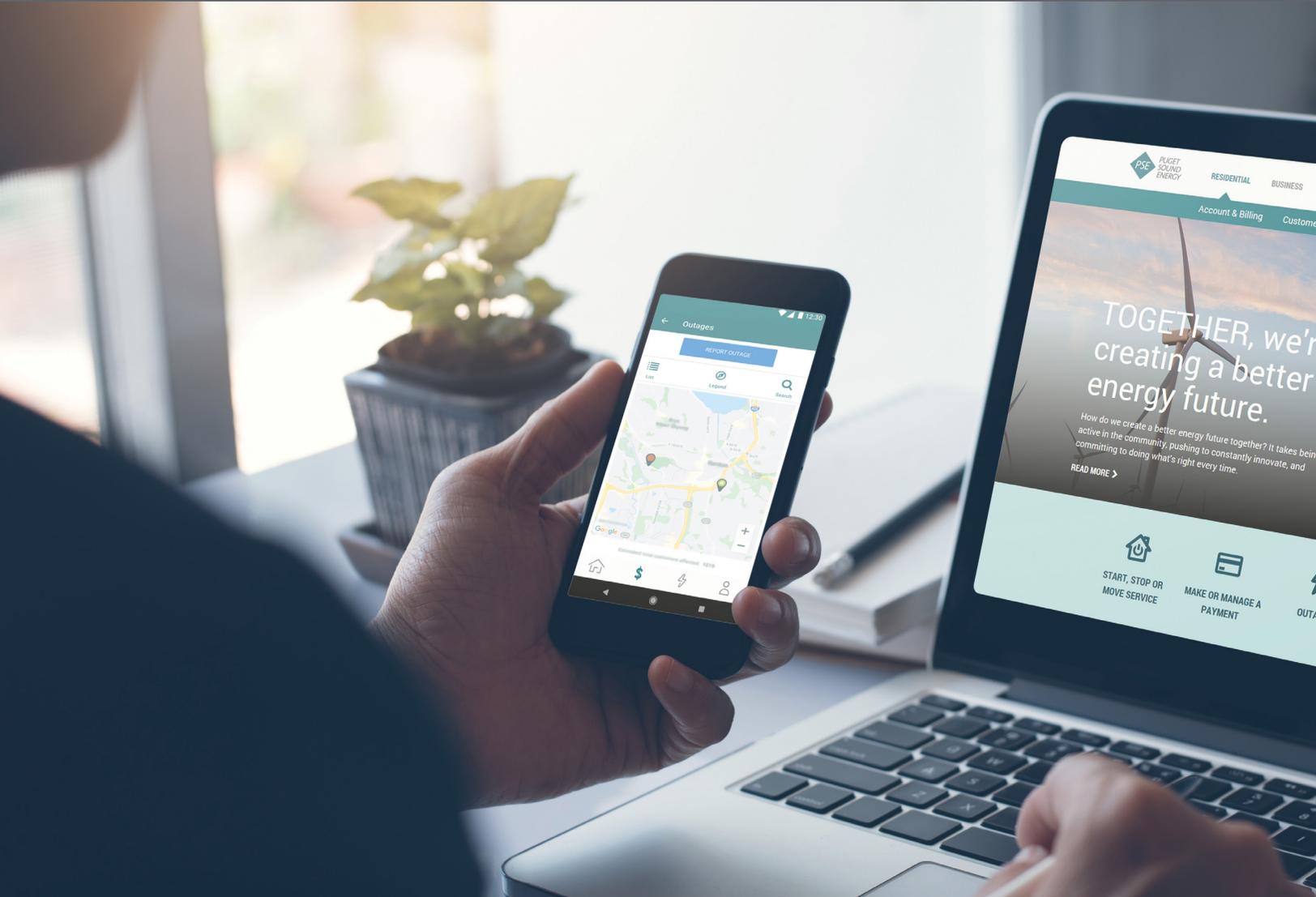


The latest news on what's powering our neighborhoods



Manage your notifications with the myPSE app

Pay your monthly bill, track your home's energy usage and manage your billing preferences, all from your mobile device.

Set up text alert notifications for when your energy bill is due so you don't miss a payment. To help manage your budget, you can set an alert for when your energy bill is forecasted to exceed a certain amount each month.

In the event of power outages, the myPSE app helps keep you informed. Track and report power outages in your neighborhood, check on estimated restoration times and get text updates.

Learn more at pse.com/app.



Testing your carbon monoxide detector keeps your family safe

Frequent testing of your carbon monoxide detector is important to ensure your family's safety. Refer to your detector's manual to familiarize yourself with the different types of alarms. Commonly, a detector that is low on battery will likely emit a short chirp every minute. To warn of dangerous CO levels, most detectors will beep four or five times in a row, about every four seconds. If that happens, leave the area, and then call 911 or PSE at 1-888-225-5773.

We maintain our pipelines; you maintain yours

Some buried natural gas piping, such as piping to pools, hot tubs, barbecues, and detached buildings, is owned by you. We own and regularly inspect the pipeline to your gas meter, but maintaining buried lines on your side of the meter is your responsibility. If your piping is not maintained, it may leak or corrode. Have a licensed plumbing contractor do the inspection and any needed repairs.

Learn more: pse.com/maintainpiping.

Difficulty paying your bill?

Set up a payment arrangement to make smaller weekly, bi-weekly, or monthly payments, which will help you manage your energy costs and keep your account in good standing.

Learn more: Log in to your account at pse.com/login or call customer service at 1-888-225-5773.

Service Guarantees

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

Copies of information on rules, rates, power supply fuel mix, regulations, customer rights and responsibilities, as well as an annual report, are available by calling 1-888-225-5773 and at pse.com.

