

The latest news on what's powering our neighborhoods



It's time to prep for cooler weather

This fall, prepare your home for winter weather to come. If your heating system is faltering or reaching the end of its lifespan, consider an energy-efficient replacement that can generate long-term savings by lowering your energy usage. Scheduling an appointment with a contractor now will give you a better chance of completing work in time for winter, ensuring you stay comfortable as temperatures drop.

Whether you're switching to a highly efficient heat pump, boiler or furnace, you can save hundreds of dollars (up to \$4,000!) on new equipment with PSE's home heating rebates. See which rebate is right for you at pse.com/heating.

We're acting now to prevent storm-related outages



We know that outages are inconvenient, especially in the cold of winter. So we spend our summers strengthening our electric system against storm-caused outages. We trim away trees that could fall into the lines and install electric cable that is specifically designed to resist outages caused by branches. We're also investing in new technology and communications to keep you as informed as possible. We are dedicated to the communities we serve, to keep you safe and warm.

Find out how to be prepared at pse.com/pages/storm.

Driving the electric transportation future



This month marks the 13th annual National Drive Electric Week. More than ever, PSE believes the future of transportation is electric, and we're here to help our customers make the transition and reap the benefits – from money savings to convenience – of driving electric.

Our Up & Go Electric program can provide you with accurate and trusted information about electric vehicles. And, customers already driving electric can encourage their apartment buildings, condos and workplaces to install charging with the help of new PSE incentives.

Learn more at pse.com/electricvehicles.

We troubleshoot furnaces



Before cooler weather sets in, now is a good time to make sure your gas heating equipment is operating safely. If you think your natural gas furnace, water heater or other gas appliances are not operating safely or properly, call us at 1-888-225-5773 to schedule a free visit by a PSE service technician to diagnose the problem. Depending on the diagnosis, the technician can perform minor repairs for a charge.

Beware of scams



Stay informed so you can protect yourself from fraud. Scammers can be threatening and clever in using new, deceptive tactics. What to know about scams:

- We never ask or require you to purchase a prepaid debit card to avoid disconnection, even if you have a delinquent account.
- You'll receive several communications related to bill payment before any service disruption.
- Our bill payment vendors don't call after noon on Saturdays and all day Sundays; any calls during those periods are red flags.

Learn more about how you can protect yourself from a potential scam at pse.com/scamalert.