On rare occasions, natural gas lines have been unintentionally installed through sewer and septic lines. They’re safe unless cut by a sewer clearing tool, which could cause a gas leak and lead to a fire or explosion.

Our gas travels through miles of pipeline to reach your home. We design and build our system with safety and reliability in mind, making our pipes capable of withstanding pressures five times greater than what they normally carry.

We meet and often exceed all state and federal safety requirements, inspecting all 26,000 miles of our system for leaks at least once every three years.

Don’t cause a gas leak. Always call PSE at 1-888-225-5773 to meet your plumber on site before clearing an exterior blockage. We usually respond within an hour, no charge.

We meet and often exceed all state and federal safety requirements, inspecting all 26,000 miles of our system for leaks at least once every three years.
Smell gas? Act fast!
A natural gas leak can lead to a fire or explosion, so if there’s even a slight chance of a leak, don’t hesitate. Leave the area, then call PSE at 1-888-225-5773 or call 911. We respond immediately to all potential leaks, free of charge.

Detect
Gas has no odor of its own, so we add a sulfur-like rotten egg smell to help you know it’s leaking. It may smell different to you.
Gas can hiss or even roar as it escapes from pipes.
Gas may make bubbles through standing water, blow dirt, and kill plants when it’s leaking from underground pipes.

Leave
Leave the area before doing anything else. If inside, evacuate down the street. Do not use a phone, flip a switch, or do anything that may cause a spark.

You’re required by law to have all utilities marked before digging on private, public and commercial property. Always call 811 first.

Call PSE at 1-888-CALL-PSE (1-888-225-5773) or call 911

Earthquakes and natural gas
It’s good to know how to turn your gas off at the meter, so that in an earthquake, if you smell or hear gas escaping, you can turn it off. Learn how at pse.com/gassafety. If you turn it off, don’t turn the gas back on yourself. Call PSE so a proper safety inspection can be performed.

Digging? Call 811 first!
Don’t cause a gas leak. Call 811 at least two business days before digging to get your pipes located. The day you call doesn’t count. There’s no charge to locate utility-owned lines.

Always use a hand tool when digging within 2 feet of buried gas lines. You’ll know where they are by the markings or flags left by the locator who responds to your 811 call.