


Natural gas energy efficiency report card

Your efforts in saving natural gas resources in 2016 and 2017 surpassed the conservation target, and demonstrated once again that our customers are leaders in energy efficiency.

Each year, we measure our effectiveness in encouraging customers to take steps to reduce their energy usage.

Key measurement	Target	2016–17 performance*	Achieved
Natural gas savings	7.43 million therms	8.19 million therms of first-year savings, as reported at the customer meter—enough natural gas to serve nearly 9,900 homes in one year.	

* Failure to meet the target in either year can result in penalties of up to \$750,000.

Your ongoing energy-saving steps help lessen our need for additional investments in natural gas resources. Thank you.