

Community services agencies

PSE works with local community services agencies to administer the HELP and weatherization programs. Contact the participating agency in your county or city:

Island County

HELP and Weatherization

Assistance:

The Opportunity Council
360-679-6577 or 1-800-317-5427
oppco.org

King County

HELP:

Multi-Service Center
(for South King)
253-517-2263

Hopelink
(for North and East King)
425-658-2592

hopelink.org/energy
Byrd Barr Place (Seattle residents)
206-486-6828
byrdbarrplace.org

Weatherization Assistance

King County
Housing Authority
206-214-1240
kcha.org

Seattle Office of Housing
206-684-0244
seattle.gov/housing

Kitsap County

HELP and Weatherization

Assistance:

Kitsap Community Resources
HELP: 360-479-1507
Weatherization: 360-473-2045
kcr.org

Kittitas County

HELP and Weatherization

Assistance:

HopeSource
509-925-1448
hopesource.us

Lewis County

HELP and Weatherization

Assistance:

Community Action Council of Lewis,
Mason and Thurston counties
HELP: 360-736-1800 ext. 4100
Weatherization: 360-438-1100
ext. 2100
caclmt.org

Pierce County

HELP:

Pierce County Human Services
(County residents)
1-855-798-4328
piercecountywa.org

Metropolitan Development Council
(Tacoma residents)
253-572-5557
mdc-tacoma.org

Weatherization Assistance:

MDC (Tacoma residents)
253-593-2336
mdc-tacoma.org

Pierce County Human
Services (County Residents)
253-798-4400 ext. 3
piercecountywa.org

Skagit County

HELP:

Community Action of Skagit County
360-428-1011

Weatherization Assistance:

Housing Authority of Skagit County
360-757-6509

Snohomish County

HELP and Weatherization

Assistance:

Snohomish Human
Services Department
HELP: 425-388-3880
Weatherization: 425-388-7205
snohomishcountywa.gov

Thurston County

HELP and Weatherization

Assistance:

Community Action Council of Lewis,
Mason and Thurston counties
HELP: 360-438-1100 ext. 1144
Weatherization: 360-438-1100
ext. 2100
caclmt.org

Whatcom County

HELP and Weatherization

Assistance:

The Opportunity Council
360-255-2192 or 1-888-586-7293
oppco.org

Increase comfort, reduce heating costs



For your home



Call **1-866-223-5425** for other languages.

Am I eligible?

Review the below table to see if your monthly family income, after taxes, may qualify for weatherization and heating bill assistance from federal, Washington state and PSE-funded programs.

To find out more about these programs, please contact the nearest energy-assistance office in your county or city. These local offices are listed on the back.

Number of persons in household	PSE HELP maximum monthly net income limit* <i>Valid 10/1/18--9/30/19</i>	Federal LIHEAP qualifying monthly net income limit <i>Valid 10/1/18--9/30/19</i>	PSE Weatherization Assistance qualifying monthly adjusted gross income limit
1	\$1,518	\$1,265	\$2,289
2	\$2,058	\$1,715	\$2,994
3	\$2,598	\$2,165	\$3,698
4	\$3,138	\$2,615	\$4,403
5	\$3,678	\$3,065	\$5,107
6	\$4,218	\$3,515	\$5,811
7	\$4,758	\$3,965	\$5,943
8	\$5,298	\$4,415	\$6,075
9	\$5,838	\$4,865	\$6,208
10	\$6,378	\$5,315	\$6,340

*After taxes and other authorized deductions. Other conditions apply. If your situation is different, please call.

Enhancing comfort, lowering costs for income-eligible customers

To help customers with limited incomes increase comfort in their homes and reduce heating costs, we offer two programs:

Our Weatherization Assistance Program provides funding support for weatherization services that can reduce household energy bills by 25 percent and the need for assistance with utility bills.

Our HELP (Home Energy Lifeline Program) provides additional bill-payment assistance beyond that offered by the federal LIHEAP (Low-Income Home Energy Assistance Program) program. Households eligible for LIHEAP are income eligible for weatherization assistance services.

How much HELP can I receive?

HELP offers eligible customers up to \$1,000 in credits per year in payment assistance toward your energy bill.

Free weatherization services

Local agencies provide weatherization services at no cost to income-eligible households who live in a single-family house, manufactured home or apartment**.

- Insulation inside walls
- Insulation in attics, basements and crawl spaces
- Insulation wrapped around hot water pipes and heating pipes
- Sealing air leaks around windows
- Sealing air leaks in walls
- Sealing seams in heating and cooling ducts
- Refrigerator replacements
- Installing energy-efficient products such as showerheads and energy-saving LED bulbs

**Apartments qualify for weatherization if the property owner agrees to take an active role in preparing their buildings for weatherization and insulation improvements. Additional conditions may apply.