

PSE'S ESSENTIAL ROLE IN KITSAP



- Billing assistance
- Reliability and resilience
- Clean energy
- Local employees
- Community investment



PUGET
SOUND
ENERGY



MEETING KITSAP'S COMPLEX ENERGY GRID CHALLENGES

Dear Kitsap neighbor,

PSE has a deep record of delivering for and investing in Kitsap, from billing assistance tools, reliability and response, to local employees and community-wide investments.

Throughout Kitsap, we are rebuilding and upgrading elements of an electric system and grid that, in many cases, have been in service for decades. At the same time, as energy demand grows, severe weather intensifies and Washington state law accelerates the transition to clean energy, we are ready to deliver more power and resilience than ever.

The challenges ahead are complex and ever-shifting, but our investments and commitment are preparing Kitsap for a safer, cleaner and more reliable energy future.

In the following pages, we highlight many of the ways we're working to meet Kitsap's unique energy challenges:

- Bill assistance and other ways for Kitsap residents to get help
- Strengthening Kitsap's energy system
- Powering Kitsap with clean energy
- Local employees delivering for Kitsap
- Partnering with Kitsap community organizations

If you have any questions or would like more information, we encourage you to email us at PSEinKitsap@PSE.com.

Thank you,

The PSE Kitsap Team



Tree trimming on Hidden Cove Road

STRUGGLING WITH YOUR ENERGY BILLS? WE'RE HERE TO HELP.

If you're struggling with your energy bill, our bill assistance programs and free home weatherization services can help get you back on track. Nearly 75,000 of our Kitsap customers have received approximately \$35 million since 2020.

ENROLL IN PSE'S BILL ASSISTANCE PROGRAMS

- **Bill Discount Rate** provides ongoing help on your monthly energy bill.
- **PSE Home Energy Lifeline Program (HELP)** provides assistance for residential customers to pay energy bills.
- **Past Due Bill Forgiveness** can help erase past due balances after 12 on-time payments.

CHECK OUT LIHEAP AND HOME WEATHERIZATION ASSISTANCE

If you're already enrolled in Bill Discount Rate and HELP, there are even more ways to save:

- **LIHEAP** is a payment assistance program administered through county agencies.
- **Home Weatherization Assistance** provides free home upgrades to increase comfort and lower energy bills.

GET ADDITIONAL FINANCIAL ASSISTANCE

If you're not eligible for payment assistance programs, we still have options to help you lower your energy bills:

- **Payment Arrangements** can be made for charges that have already been billed to you.
- **The Salvation Army Warm Home Fund** provides short-term, emergency bill payment assistance to PSE customers facing financial difficulties.
- **Income-Eligible Community Solar** saves money on your electric bill and brings local renewable energy to your community.
- **Efficiency Boost** offers higher rebates on energy-efficient upgrades to income-qualified customers.



Scan this QR code with your phone to learn more about these billing assistance tools

Or go to PSE.com/Assistance

“Puget Sound Energy supports Kitsap Community Resources’ Energy Assistance and Weatherization programs, which help eligible Kitsap County residents reduce energy costs and improve home energy efficiency.”

Tony Ives, Executive Director, Kitsap Community Resources

A STRONGER KITSAP ENERGY SYSTEM

Kitsap County is scheduled to receive approximately \$97 million in electric system upgrades beginning in 2026 through 2029, spanning approximately 46 projects across reliability, resilience, capacity and grid modernization programs. This is in addition to ongoing system work to improve reliability.

- Rebuilding and upgrading electric lines that serve homes and businesses.
- Converting overhead lines to underground.
- Installing stronger, specially coated “tree wire” in areas with higher wildfire risk.
- Adding new circuits and capacity to accommodate growth.
- Creating more flexibility to reroute power and keep your lights on during outages.

These investments are expected to help our Kitsap customers avoid 2.1 million minutes of interruption by reducing outage time and frequency while strengthening Kitsap’s electric system.



Upgrading the Poulsbo grid



Port Madison substation construction on Bainbridge Island

KEY PSE INVESTMENT PROGRAMS AND BENEFITS FOR KITSAP

Improved reliability and response

- Improves electric service reliability through feeder rebuilds, underground conversions, tree-wire installations and feeder tie projects.
- Delivers the largest share of planned customer reliability benefits and remains the primary focus of future investment in Kitsap County.
- Projects: 19. Investment: \$46 million. Outage interruptions avoided: 1.7 million minutes.

Wildfire mitigation

- Hardens the electric system through strategic tree-wire deployment and infrastructure upgrades.
- Reduces wildfire risk while improving reliability and resilience in higher-risk service areas.
- Projects: 6. Investment: \$20 million. Outage interruptions avoided: 191,000 minutes.

Increased capacity

- Supports customer growth and electrification through new circuits, feeder extensions and capacity upgrades.
- Increases operational flexibility and ensures the system can meet future demand.
- Projects: 6. Investment: Approximately \$15.7 million.

Circuit enhancements

- Prepares the distribution system for distributed energy resources, energy storage and future microgrid integration.
- Improves long-term reliability, reduces maintenance requirements and enhances system performance.
- Projects: 11. Investment: Approximately \$11.9 million.

Stronger resiliency

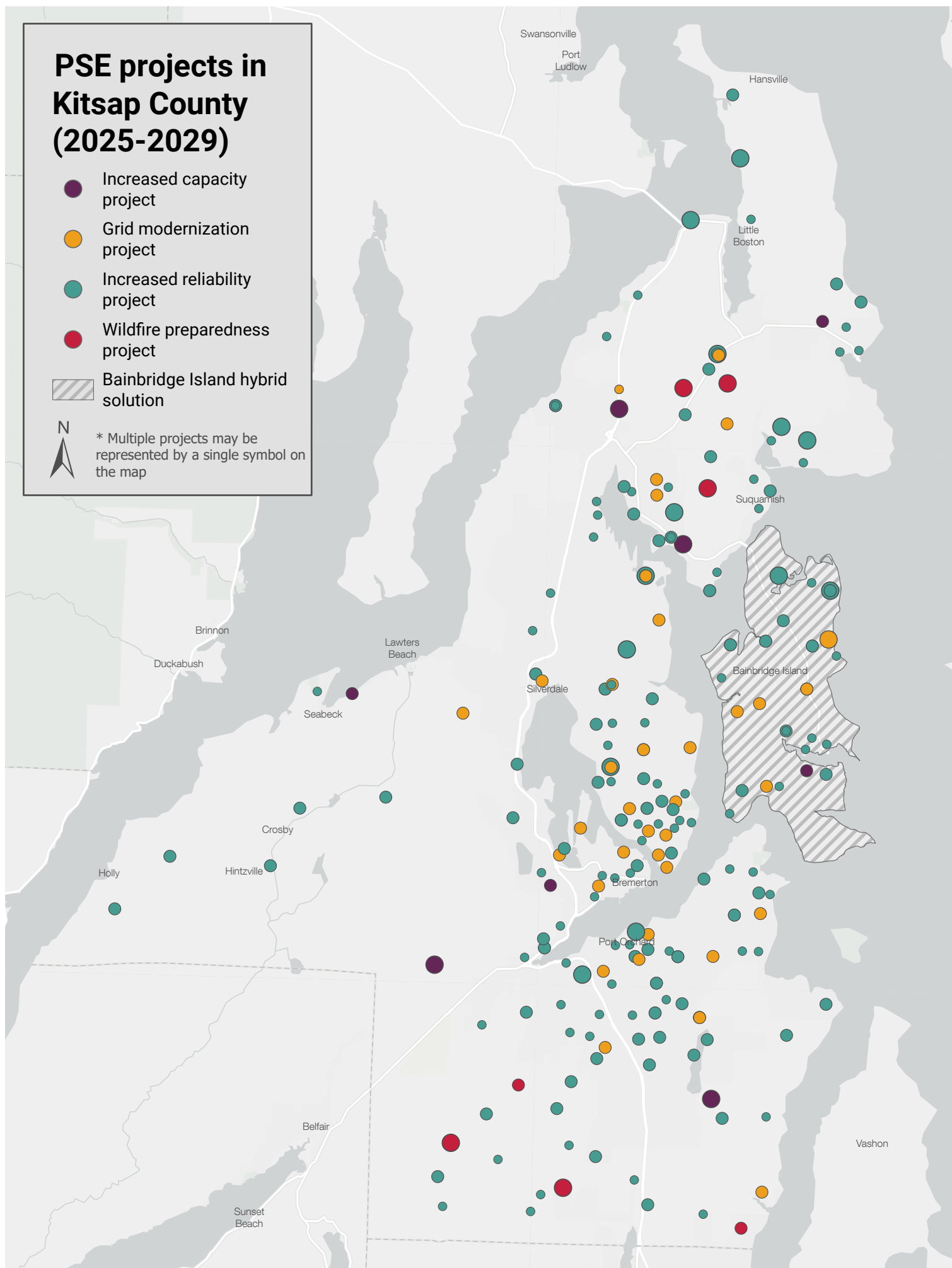
- Replaces aging copper infrastructure with modern, more resilient facilities.
- Improves long-term reliability, reduces maintenance requirements and enhances system performance.
- Projects: 4. Investment: Approximately \$3.4 million. Outage interruptions avoided: 263,000 minutes.

PSE projects in Kitsap County (2025-2029)

- Increased capacity project
- Grid modernization project
- Increased reliability project
- Wildfire preparedness project
- Bainbridge Island hybrid solution



* Multiple projects may be represented by a single symbol on the map



POWERING KITSAP WITH CLEAN ENERGY

PSE has more than doubled the renewable energy in its system and expects to reduce greenhouse gas emissions by nearly 60% by the end of this year.



Celebrating EV pole charger installation in Bremerton with Mayor Greg Wheeler (center)



Port Orchard EV pole charger

EV CHARGING – PSE UP & GO ELECTRIC PROGRAM

- PSE has installed electric vehicle charging at 23 locations across Kitsap County (Bainbridge Island, Bremerton, Kingston, Port Orchard, Poulsbo and Silverdale), with 11 more locations under construction.
- Most recently we've expanded our Up & Go Electric program with innovative pole-mounted EV chargers, making EV charging more convenient and accessible.
- Pole-mounted chargers have recently been installed in Evergreen Rotary Park and Kiwanis Park in Bremerton, and at Givens Playfield and near Downtown Port Orchard, delivering up to 25 miles of range per hour and helping support cleaner transportation for residents and visitors alike.



Solar installation at the Boys & Girls Club of South Puget Sound Bremerton



Solar installation at Canterbury Manor, a senior living community in Bremerton

SOLAR PROJECTS

- Since 2017, PSE has provided nearly \$1.5 million to increase equitable access to the benefits of solar in Kitsap County.
- Recipients include Boys & Girls Clubs of South Puget Sound Bremerton, Port Gamble S'Klallam Tribe, Fishline and Salvation Army Bremerton.
- These solar installations allow community-based organizations, government agencies and Tribal entities to save money through lower utility bills, increasing the funding available for them to support their communities.

TRANSPORTATION EMISSION REDUCTION GRANTS

- Mobility for All (Bremerton) and the Suquamish Tribe were inaugural recipients of PSE's Transportation Emission Reduction Grant Program in 2025, receiving nearly \$925K in funding to support local, community-centered projects helping to reduce transportation-related emissions in Kitsap County.
- Transportation Emission Reduction Grants are funded via credits from the Washington Clean Fuel Standard to cut transportation pollution and support clean transit initiatives.

KITSAP SUSTAINABILITY LEADERSHIP PARTNERS

- Twenty-three Kitsap County-based businesses participate in PSE's Sustainability Leadership Partner program.
- These Leadership Partners have matched 100 percent of their energy usage each month.
- As leading environmental stewards in the Pacific Northwest, they support local renewable energy projects that reduce their carbon footprint and generate sustainable power.
- Learn more at [PSE.com/GreenBusiness](https://www.pse.com/GreenBusiness).



The MV Wenatchee operates as the flagship hybrid-electric vessel on the Seattle-Bainbridge Island route

FERRY ELECTRIFICATION

- PSE is helping Washington State Ferries move toward cleaner transportation by supporting the electrification of ferry terminals in Kitsap.
- We're working to provide additional electricity to eight terminals, starting with the Bainbridge Island terminal. Other terminals include Clinton, Bremerton, Kingston, Southworth, Vashon Island, Coupeville and Anacortes.
- This additional electricity will allow ferries to charge at the dock.

LOCAL EMPLOYEES DELIVER FOR KITSAP

PSE has been serving the energy needs of the Pacific Northwest for over 150 years. And while so much has changed over the decades, one thing has not: Our success rides on the shoulders of our local employees. They best understand how to deliver the reliable and safe service their neighbors and communities deserve every day of the year. Nowhere is this more true than right here in Kitsap.



PSE's Electric First Response team in Kitsap brings the specialized expertise needed to operate and restore a complex electric system, one of the most technically demanding and safety-critical undertakings in any community. Pictured from top of the stairs to bottom are Troublemakers Dave Barney, Greg Makowski, Ron Torres, Mark Churchman, and Dave Whitbeck.



"PSE supports local, community-based energy solutions, such as the rooftop solar array we funded at Fishline Food Bank, where I'm honored to serve as a board member."

[Andrew Padula, Media Engagement Consultant](#)



"I'm proud to work for a company so passionate and supportive of the active duty and veteran community."

[Maria Dozeman, Sr. Municipal Liaison Manager](#)



"I've worked for PSE for over a decade in Electric Operations. My team lives and works right here in Kitsap County—we're your neighbors, coaches and volunteers. We are commonly recognized by the orange knuckle on our trucks. We're proud to serve our customers and partner with first responders and local jurisdictions to help keep residents safe and the lights on."

Spencer Hunt, Supervisor, Electric First Response



"Having worked in Kitsap for 10 years and managed electric system reliability projects for more than six years, I've seen firsthand how investments in our grid help reduce outages and strengthen service for our customers. It's rewarding to be part of work that makes a real difference for the communities we serve every day."

Artemia Settle, Supervisor, Project Management



"Kitsap County has been home to my family for nearly 30 years, and it's been a wonderful place to raise a family and build a career. I've been fortunate to help shape the region's electrical infrastructure through projects like the Kingston Substation, the Bremerton Substation reconstruction, and many system upgrades across the peninsula that have improved reliability and strengthened service for our communities."

Dale Robinson, Sr. Engineer



"I take a lot of pride in what I and others do to provide a vital service to the community I've lived in for over ten years. Keeping the lights on day-to-day is one thing, but showing up when it matters is what makes the difference and the PSE employees in Kitsap do just that."

Ryan Fish, Supervisor, Relay Operations

INVESTING IN KITSAP COMMUNITIES

- Since 2023, Puget Sound Energy and the PSE Foundation have provided more than \$1 million in support across Kitsap County through community contributions, sponsorships and foundation grants.
- These investments help strengthen a wide range of organizations and initiatives focused on education and youth development, health and human services, housing and basic needs, environmental stewardship, arts and culture, economic opportunity, and community resilience, supporting residents and communities throughout the county.

UPCOMING EVENTS

Want to learn more about energy efficiency programs, bill assistance or PSE in Kitsap County? Join us in person, ask questions, and get information at upcoming community events. More at [PSE.com/Events](https://www.pse.com/Events).

- 8/26: Terry's Sounds of Summer, Bainbridge Island
- 8/28-8/29: Kitsap Fair & Stampede, Kitsap County Fairgrounds
- 9/5-9/6: Blackberry Festival, Bremerton
- 10/3: Oktoberfest Resource Fair, Bainbridge Island



"Puget Sound Energy is a steadfast partner in emergency preparedness and response on Bainbridge Island. Between collaborating on preparedness plans and supporting wildfire mitigation efforts, we are grateful for PSE's partnership."

[Stephen Richardson, Executive Director, Bainbridge Prepares](#)



PSE is proud to be a long-time supporter of the Bainbridge Island Day of Preparedness, sharing information on emergency preparedness, outage readiness and wildfire prevention efforts, to help customers stay safe and prepared year-round



Rotary Club of Bainbridge Island Auction & Rummage Sale



Armed Forces Day Festival in Bremerton



Bainbridge Grand Ole Fourth



World Cup Fan Zone in Bremerton



PSE crew helps osprey nest at Klahowya Secondary School in Silverdale. PSE works year-round to protect birds by relocating nests when needed and installing bird-safe infrastructure throughout the region.



“Puget Sound Energy has been an extraordinary partner to West Sound Wildlife Shelter for many years. From supporting our mission through grants and annual sponsorships to finding meaningful ways to invest in our work, PSE has consistently demonstrated a genuine commitment to wildlife conservation and our community. Their partnership has helped us provide lifesaving care to thousands of wild animals, and we are incredibly grateful for their continued support.”

Lisa Horn, Executive Director, West Sound Wildlife Shelter



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The solar installation at the Salvation Army Bremerton, funded in part through PSE's Solar Grant program, has helped lower the facility's overhead and electricity bills.