



Puget Sound Energy | P.O. Box 97034 | Bellevue, WA 98009-9734

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planned power outage NOTIFICATION <<<

Power outage and testing planned for Tuesday, Nov. 15

Power outage impacting your residence or business

This month, Puget Sound Energy will work to connect the Glacier battery to the local power system and test the battery's backup capability on the PSE grid. This is an exciting milestone for the project, but to complete this work, we must turn off the power to customers in the Glacier area intermittently for up to 6 hours.

We may need to conduct another test later this fall which will also require a power outage. If another planned outage is necessary, we will notify all customers in advance with more details.

Here's what to expect

During the outage, your electricity may turn back on and off several times. This is because we will turn your power off to safely connect the battery to the local power system, then turn power back to our grid and test the system to ensure everything is working properly. This will likely happen multiple times over the course of the 6-hour outage. For that reason, we strongly recommend unplugging computers, televisions, and other electronics in advance of this outage.

Customers in the backup island will be restored using the backup batteries. The power quality will be monitored, and differences between our grid and the backup batteries should be imperceptible.

Please be aware that this testing is weather-dependent; if the weather is expected to be severe the day of the planned outage, we may reschedule the testing and the outage for a future date.

How you can prepare:

- If you rely on medical equipment that needs electricity, have a plan to maintain use of it during the outage
- Charge cell phones in advance
- Unplug computers, televisions and sensitive electronics
- Notify your home security company
- Know how to manually operate garage doors and electric gates
- Minimize opening refrigerator and freezer doors during the outage
- If you have a generator, make sure it's been installed correctly. Take a look at the instructions for safe generator use
- For information on how to prepare for planned power outages, please visit pse.com/plannedoutages.

We know being without power is inconvenient, and we've done our best to minimize impacts to you and your neighbors. Once we've successfully tested this system, we will be able to automatically utilize the batteries to back up the town in the future! Thank you for your patience. We'll turn the lights back on as soon as we can!

For more information and future updates about the glacier battery project, visit pse.com/glacierbattery.

Sincerely,

Shane Richards
Project Manager
1-888-404-8773
majorprojects@pse.com

Outage information

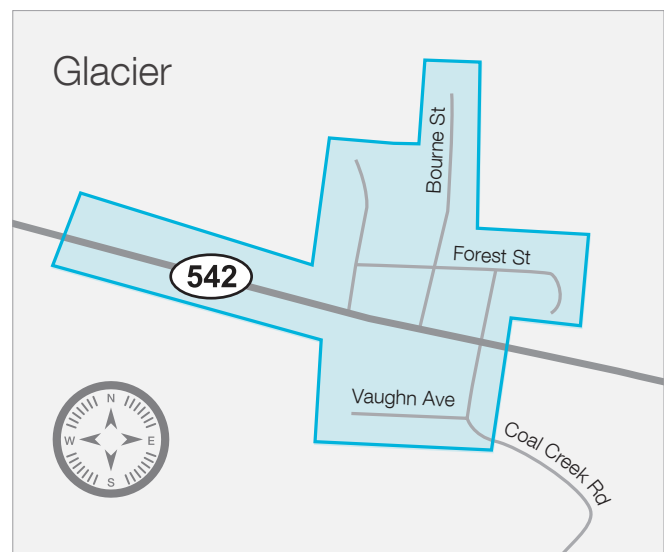
Date: Tuesday, Nov. 15

Estimated duration: Up to 6 hours

Time: from 10 a.m. to 4 p.m.



A view inside the Glacier battery



During the planned outage, PSE will test the battery's ability to provide backup power to customers in downtown Glacier. This area shown in blue is called the backup island.