

PSE Flex Batteries

FAQ for housing providers

Have a question not listed below? Additional questions can be sent to der@pse.com

Eligibility

- 1. Our organization owns the single-family property and pays the PSE bill. The customer living there does not have a PSE account. Would this arrangement be eligible?**
 - Yes. Your organization would be eligible to receive the PSE upfront equipment and installation incentives.
 - You would also enroll the eligible battery in Flex Batteries and earn the enrollment and annual participation incentive.
 - It would be up to you to determine how to allocate those incentives back to the eligible customer.
- 2. Our organization builds new single-family residential housing that will be sold to eligible customers, who will eventually pay the PSE bill. Would this arrangement be eligible?**
 - Yes. Your organization would be eligible to receive the PSE upfront equipment and installation incentives.
 - Once the property is transferred to the customer, they can enroll the battery in Flex Batteries and earn the enrollment incentive as well as the annual participation incentive.
- 3. Our organization owns the single-family property, but someone else pays the PSE bill (e.g., tenants). Would this arrangement be eligible?**
 - No. Unfortunately, at this time, this type of arrangement is ineligible.
- 4. Are multifamily properties eligible?**
 - No. Unfortunately, at this time, multifamily properties are not eligible for enhanced incentives. Please note the restrictions about tenants above.
- 5. Can we apply for enhanced incentives for the expansion of the current system?**
 - Yes. Enhanced incentives can be applied to both net new systems and projects that include the expansion of a current system (e.g., adding storage to an existing solar system).
- 6. Who owns the installed battery system? Does the recipient own it or PSE?**
 - PSE does not own the battery system. The battery system will be owned by the recipient of the enhanced incentives and / or the owner of the land or building on which it is installed.
- 7. Does the enhanced incentive recipient have to be the same legal entity as the end electric customer?**
 - No, recipients of the enhanced incentive do not need to be the same legal entity as the end electric customer.
 - Applicants submitting the form should have controlling interest in the subject property or have authority to act for the owner.
- 8. What does interconnection mean?**
 - Interconnection means connecting a battery and/or solar (or other renewable energy resource) generating installation to your home's electrical system.
 - This allows you to draw power from your storage or solar system when it's available but never lose the benefit and reliability of the PSE grid.
 - When our system generates more power than your home is using, the excess energy goes back onto the PSE grid.
 - When your home is using more power than your system is generating, the PSE grid is there for you.
- 9. What is the interconnection process?**
 - To interconnect to PSE's electrical distribution system, an interconnection application must be submitted.
 - The project must be reviewed by PSE and successfully complete a commissioning test to be approved to operate.
 - When the project is approved to operate, the interconnection is complete. More information on this process can be found at pse.com/netmetering
- 10. Can these incentives be used for solar?**
 - No, the enhanced incentives are only for storage.
 - However, applicants are welcome to stack funding sources.
 - For example, if you did receive a Solar Grant award from PSE, you may combine this with any awarded enhanced incentive funding to expand your project.

Incentives

1. How do I apply for incentives?

- You will work with your installer to apply for incentives and submit eligibility documents to PSE.
- As part of this process, you will be asked to submit an application form to PSE describing how the battery system will be used to directly benefit the historically underrepresented communities that your organization serves. Find an eligible Recommended Energy Professional (REP) at pse.com/rep.
- PSE will review your application and once approved will send a check to your contractor which will be reflected as an instant discount on the customer's invoice

2. Should we pick an installer bid before completing the application?

- Yes. PSE strongly encourages you to select an installer after receiving multiple bids. Your selected installer will work with you to purchase, interconnect and install an eligible battery that works for your project

3. Can one applicant submit applications for more than one incentive?

- Yes, an eligible applicant may submit applications for up to two incentives. PSE may review this cap in the future. There can be a gap between when an eligible applicant applies for a first and second incentive.

4. Which costs are covered by the enhanced incentives?

- Eligible costs include:
 - Equipment costs of grid-connected, battery energy storage systems (battery, inverter), Installation costs, materials (wiring, conduit, etc), labor (site visit, design, permitting, installation, enrollment), line extensions, panel upgrades, or other electrical work.
- Ineligible costs include:
 - Solar panels, administrative or project management cost, non-renewable energy equipment, structural or site improvements (landscaping costs, roofing, lighting, flooring, canopies and structural reinforcement, trenching, etc.), fees incurred for project estimates or bids, and future maintenance or repair costs.

5. What is Flex Batteries? How does it work?

- Flex Batteries is an incentives program that pays customers to allow PSE to call on their batteries during Flex events—periods of high-energy use which can cause stress on the grid.
- Customers earn rewards automatically while helping to ensure stable energy for the community.
- Customers who enroll get \$1,000, plus up to \$500 per battery, per year!
- Incentives earned through enrolling and participating in Flex Batteries is in addition to any enhanced incentives received for the project.

6. How do I enroll in Flex Batteries?

- Once your battery is fully installed, has an interconnection agreement with PSE, and is online, you can enroll in Flex Batteries pse.com/flexbatteries.

7. Who will receive the incentives through Flex Batteries?

- The recipient of the Flex Batteries incentives is the PSE account holder who owns the battery and the property where it is located and has enrolled it in it.
- This may be the eligible customer, or it may be your organization.