

PUGET SOUND ENERGY, INC.

“PSE Flex Satisfaction Survey” OFFICIAL RULES

Important: Please read these rules before entering this Promotion (the "Promotion"). By participating in the Promotion, you agree to be bound by these Official Rules and represent that you satisfy all of the eligibility requirements below.

NO PURCHASE NECESSARY. PURCHASE WILL NOT INCREASE ODDS OF WINNING

1. **ELIGIBILITY:** PROMOTION OPEN ONLY TO RESIDENTS OF WASHINGTON STATE WHO ARE 18 OR OLDER AND CURRENT RESIDENTIAL ELECTRIC CUSTOMERS OF PUGET SOUND ENERGY, INC. ("SPONSOR"). IF YOU DO NOT MEET ANY OF THESE REQUIREMENTS, OR ANY OTHER ELIGIBILITY REQUIREMENTS IN THESE OFFICIAL RULES, YOU ARE NOT ELIGIBLE TO WIN A PRIZE, AND SPONSOR RESERVES THE RIGHT NOT TO AWARD PRIZE TO YOU. To be eligible to win a prize, entries must be completed and received by Sponsor in the format designated below. Directors, officers and employees of Sponsor and any of their respective parent companies, affiliate companies, subsidiaries, agents, professional advisors, advertising and promotional agencies, and immediate families of each are not eligible to win any prizes. All applicable federal, state and local laws and regulations apply. Limit one (1) entry per person, and no more than one entry per PSE service address.

2. **DISCLAIMER:** Sponsor, all participating sponsors and any of their respective parent companies, subsidiaries, affiliates, directors, officers, professional advisors, employees and agencies (collectively, the "Released Parties") will not be responsible for: (a) any late, lost, misrouted, postage-due, garbled or distorted or damaged transmissions or entries; (b) telephone, electronic, hardware, software, network, Internet, or other computer- or communications-related malfunctions or failures; (c) any Promotion disruptions, injuries, losses or damages caused by events beyond the control of Sponsor or by non-authorized human intervention including but not limited to infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures; or (d) any printing or typographical errors in any materials associated with the Promotion. Sponsor reserves the right, in its sole discretion, to disqualify any individual who tampers with the entry process, and to cancel, terminate, modify or suspend the sweepstakes. No responsibility is assumed for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of, entries.

3. **PROMOTION TERM:** The Promotion starts at 8:00 AM (all times Pacific Time) on May 8, 2024 and ends at 5:00 PM on May 15, 2024 (the "Promotion Term"). All survey entries must be received during this period to be eligible to win any Prize. Winner entries revealed by May 22, 2024 at 5:00 PM PT.

4. **PRIZES:** 10 winners will be selected at random to each receive an Amazon gift card (\$20 value). All survey entries must be received by 4:59 PM on May 15, 2024 in order to be eligible to win

5. **ODDS; TAXES; ETC.:** Winners will be selected by random drawing and odds of winning a prize depend on the number and quality of eligible entries received. ALL FEDERAL, STATE AND LOCAL TAXES ASSOCIATED WITH THE RECEIPT OR USE OF ANY PRIZES ARE THE SOLE RESPONSIBILITY OF THE WINNER. All prizes will be awarded unless contestants drop out during the promotion. In this case, any unused prizes will remain the property of the Sponsor. Prizes returned as undeliverable or otherwise not claimed within seven (7) days after delivery or notification will be forfeited. Prizes are not transferable.

No substitutions or exchanges (including for cash) of any prizes will be permitted, except that Sponsor reserves the right to substitute a prize of equal or greater value for any prize.

6. HOW TO ENTER:

Main Entry Method: Automatic Entry by completing the online survey to automatically receive one (1) entry into the Sweepstakes.

7. PROMOTION RULES: Prize winners will be determined by a random drawing from all eligible entries. Random drawing will be held within seven (7) days after Promotion Period. Winners will be notified by email. To claim a prize, winners should follow instructions contained in their notification and reply immediately, but no later than May 29, 2024.

8. GENERAL RELEASE: By entering the Promotion, you release Sponsor and all Released Parties from any liability whatsoever, and waive any and all causes of action, related to any claims, costs, injuries, losses, or damages of any kind arising out of or in connection with the Promotion or delivery, misdelivery, acceptance, possession, use of or inability to use any prize (including, without limitation, claims, costs, injuries, losses and damages related to personal injuries, death, damage to or destruction of property, rights to publicity or privacy, defamation or portrayal in a false light, whether intentional or unintentional), whether under a theory or contract, tort (including negligence), warranty or other theory.

9. SELECTION OF PRIZES: Prizes will be selected and purchased prior to the event start. PSE will mail the prize to the winners.

10. USE OF WINNER NAME, LIKENESS, ETC.: Except where prohibited by law, entry into the Promotion constitutes permission to use each winner's name, hometown, likeness, photograph, video and/or prize information, without limitation, for promotional purposes without further permission or compensation. As a condition of being awarded any prize, except where prohibited by law, each winner will be required to execute consent to the use of their name, hometown, likeness and/or prize information, without limitation, for promotional purposes without further permission or compensation.

11. AFFIDAVIT & RELEASE: As a condition of being awarded any prize, potential winners will be required to execute and deliver to Sponsor a signed affidavit of eligibility and acceptance of these Official Rules and release of liability, and any other legal, regulatory, or tax-related documents required by Sponsor in its sole discretion.

12. WINNER LIST; RULES REQUEST: For a copy of the winners list, send a stamped, self-addressed, business-size envelope after May 22, 2024 and before June 22, 2024 to Puget Sound Energy at the address listed below, Attn: "PSE Flex Satisfaction Survey" Winner List. To obtain a copy of these rules, visit pse.com/rules or send a stamped, self-addressed business-size envelope to Sponsor at the address listed below, Attn: " PSE Flex Virtual Event Contest" Request. Return postage not required.

13. INTELLECTUAL PROPERTY NOTICE: PSE and PUGET SOUND ENERGY are trademarks of Puget Sound Energy, Inc. All rights reserved.

14. MISCELLANEOUS: The Promotion and these Official Rules will be governed, construed and interpreted under the laws of the state of Washington. Entrants agree to be bound by these Official Rules and by the decisions of Sponsor, which are final and binding in all respects. Sponsor reserves the

right to change these Official Rules at any time, in its sole discretion, and to suspend or cancel the Promotion or any entrant's participation in the Promotion should viruses, bugs, unauthorized human intervention or other causes beyond Sponsor's control affect the administration, security or proper play of the Promotion, or Sponsor otherwise becomes (as determined in its sole discretion) incapable of running the Promotion as planned. Entrants who violate these Official Rules, violate any law, rule or regulation in connection with participation in the Promotion, tamper with the operation of the Promotion or engage in any conduct that is detrimental or unfair to Sponsor, the Promotion or any other entrant (in each case as determined in Sponsor's sole discretion) are subject to disqualification from entry into the Promotion. Sponsor reserves the right to lock out persons whose eligibility is in question or who have been disqualified or are otherwise ineligible to enter the Promotion. Any provision of these Official Rules deemed unenforceable will be enforced to the extent permissible, and the remainder of these Official Rules will remain in effect. If you have any questions about these Official Rules or the Promotion, please send written questions to the address listed below, Attn: "PSE Flex Satisfaction Survey" Questions.

15. SPONSOR: Puget Sound Energy, Inc., 355 110th Ave N.E., BEL-11W, P.O. Box 90868, Bellevue, WA 98009