HYDROMAX USA

A SERVICE PARTNER OF

PSE PUGET SOUND ENERGY

ACTION REQUESTED

October 7, 2026

[Property Owner First Name Last Name]
[Mailing address]
[City, State Zip[

RE: Additional sewer/septic line work needed

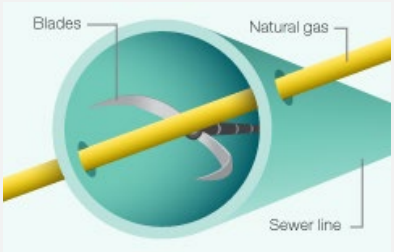
We're following up regarding the recent sewer/septic safety inspection completed at **[property address]**. After reviewing the results, we found that a portion of your sewer/septic line could not be fully examined. To complete our review, we'll need to either expose a section of the line or install a cleanout (a capped access point that allows access to the pipe). All work will be completed at no cost to you.

This inspection helps confirm that your sewer or septic line does not intersect with a nearby natural gas pipeline, a rare condition known as a cross bore. Cross bores can occur even at properties that do not receive natural gas service because pipelines serving neighboring properties may cross adjacent sewer or septic lines.

Please contact us at **sewerinspections@hydromaxusa.com** or by phone at **(360) 386-2215** to discuss next steps and schedule the excavation work. To learn more about PSE's Sewer Safety Program, visit PSE.com/SewerSafety. For questions about the program, you can also contact PSE at sewersafety@pse.com.

Thank you,

Hydromax USA Excavation Team
(360) 386-2215
SewerInspections@HydromaxUSA.com
HydromaxUSA.com



A cross bore occurs when a natural gas line unintentionally intersects a sewer or septic pipe. If a blockage is later cleared using a cutting tool, the natural gas line could be damaged, creating a serious safety risk.

If you choose not to move forward with this excavation work and experience a sewer or septic blockage outside your home in the future, **contact PSE for a free safety inspection before any cutting equipment is used**.

Hydromax USA is conducting this inspection on behalf of Puget Sound Energy as part of its cross bore safety program. Learn more at PSE.com/SewerSafety. This is not a solicitation or marketing campaign.