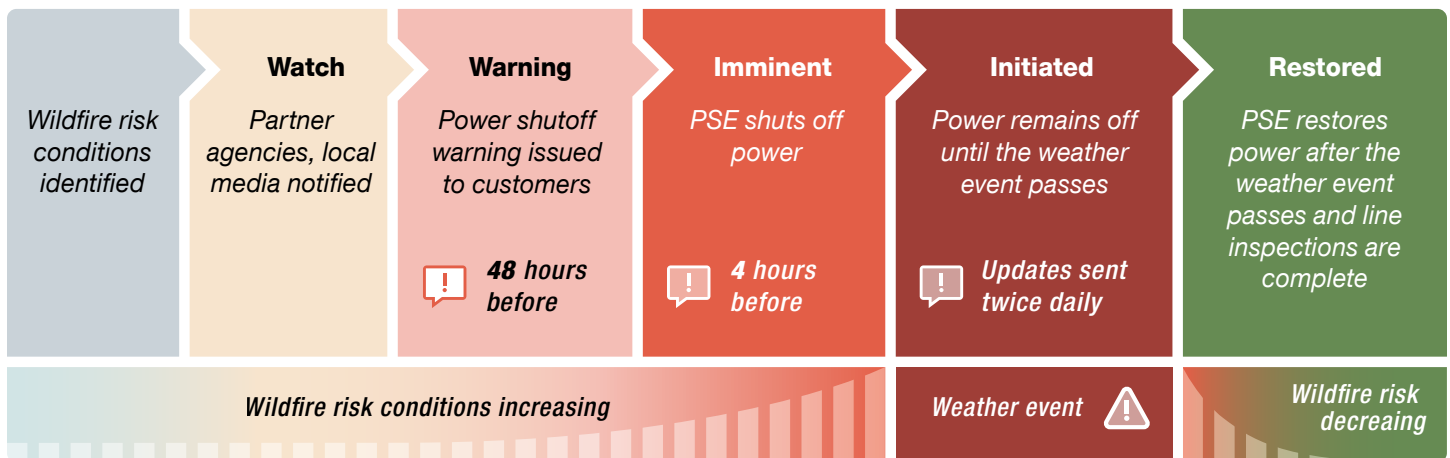


Public Safety Power Shutoff (PSPS)

Puget Sound Energy (PSE) uses weather forecasting and modeling tools to evaluate conditions, and we may operate our electric system more conservatively to keep our customers and communities safe. During high-risk weather conditions, we may use a Public Safety Power Shutoff to prevent wildfires from starting by proactively turning off power.

Public Safety Power Shutoff notifications



What to expect

- Our goal is to notify customers 48 hours in advance of a shutoff (this is dependent on the weather forecast) and provide updates at least twice daily.
- We'll also share information on our outage map, website and social media channels, as well as through local news media outlets and emergency response partners.
- Customers with Medical Life Support status noted in their PSE account will receive a phone call from Customer Care, in addition to regular customer notifications.
- PSPS could be used anywhere in our service area when conditions present a public safety risk.

Wildfire safe operations

We consider multiple factors when deciding which measures to use to safely operate the electric system, including wind speed, humidity, temperature, moisture levels in trees and brush and fire risk modeling.

After high-fire risk weather has passed, our crews will inspect every line in a shutoff area for damage and make sure it's safe before restoring power. This can take time, and as a result, **these shutoffs could last several hours or several days**. That's why it's important to prepare.

Enhanced Powerline Settings (EPS)

During high-risk conditions, PSE uses Enhanced Powerline Settings on targeted lines to turn power off faster when there is a potential hazard, such as a tree branch touching a line, to prevent sparks. You may experience unplanned power outages when these settings are in place, but this is not a PSPS. Check our Outage Map for more information or to report an outage.

Preparing for power outages



Update your information

- Make sure your PSE account contact information is up to date by logging in to your account at [PSE.com](https://www.pse.com).
- If you have medical equipment that relies on electricity, sign up for Medical Life Support status by calling Customer Care at **1-888-225-5773**.



Have a plan

- Create and practice a family emergency plan and build an emergency kit.
- Learn about specific steps you can take to prepare when a PSPS is possible at [PSE.com/PSPS](https://www.pse.com/PSPS).
- Learn how to manually open electronically controlled garage doors or gates and know which natural gas appliances will continue to operate if there's an outage.



Learn more

- Visit the Outage Map to see potential shutoffs, current outages and estimated times for restoration, or to report an outage at [PSE.com/Outages](https://www.pse.com/Outages).
- Find updates about active or potential Public Safety Power Shutoffs at [PSE.com/Alerts](https://www.pse.com/Alerts).
- Learn more about PSE's year-round work to prevent wildfires at [PSE.com/Wildfire](https://www.pse.com/Wildfire).