

Types of outages that could occur during wildfire season



During wildfire season, PSE takes proactive steps to ensure safety while balancing reliability. These prevention measures and response activities can result in power outages. Here are three types of outages and how they work.

	REACTIVE DE-ENERGIZATION	ENHANCED POWER LINE SETTINGS (EPS)	PUBLIC SAFETY POWER SHUT-OFF (PSPS)
WHAT	PSE turns off power lines at the request of emergency officials during an active wildfire.	Power lines automatically turn off when they sense a potential hazard touching the line.	PSE turns off power lines when wildfire weather conditions reach critical levels.
WHY	To keep emergency responders safe	To help prevent a wildfire	To help prevent a wildfire
HOW LONG WILL THE OUTAGE LAST?	Several hours or days, depending on the fire	Several hours, until lines are inspected and restored	Up to several days, depending on the weather and restoration needs
WILL I BE NOTIFIED IN ADVANCE?	No	No	Yes
WILL I GET UPDATES?	Yes PSE will update outage map and share ETRs.	Yes PSE will update outage map and share ETRs.	Yes PSE will send customer updates, update outage map, and share ETRs.

ETR = Estimated Time of Restoration