



Puget Sound Energy  
P.O. Box 97034  
Bellevue, WA 98009-9734  
[PSE.com](http://PSE.com)

## PSE utilizing drones to perform transmission line inspections

Dear PSE Customer,

Puget Sound Energy crews are now utilizing drones to survey transmission line power poles throughout our electric service territory as part of our power pole inspection and maintenance program. The data from these pole inspections will help inform engineering work, such as analyzing pole strength and electrical clearances from conductors.

PSE drone pilots are certified by the Federal Aviation Administration (FAA) and are authorized to perform this important work. Crews working on the drone surveys will carry photo identification and this letter of authorization while in the field.

Utility companies nationwide are implementing the use of drones in pole inspection programs. Drones allow crews to perform high-resolution inspections of power poles from the ground level, as well as provide visual access to power poles in hard-to-reach cross-country areas. Additionally, drones accelerate not only routine inspections, but allow for quicker diagnostics during storm events.

For more information regarding PSE's pole maintenance program, please visit [pse.com/poleinspection](http://pse.com/poleinspection).

## Performing essential services during COVID-19

It's necessary to continue certain field work during this unprecedented time to maintain the safety and reliability of our electric system, especially as the storm season approaches. As the coronavirus impacts our region, we're working to ensure our customers' needs continue to be met while doing our part to help mitigate this serious issue. PSE employees will be maintaining social distancing in the field, we encourage our customers to do the same when engaging with our field crews.

Thank you for understanding that the safety of our employees and customers is and always will be our top priority and company value. For more information on PSE's COVID-19 response, please visit [pse.com/covid19](http://pse.com/covid19).

If you have questions or concerns, please contact me at the contact information below.

Sincerely,

A handwritten signature in black ink, appearing to read 'Josh Grenner', is written over a light blue horizontal line.

Josh Grenner | Program Manager  
888.404.8773 | [majorprojects@pse.com](mailto:majorprojects@pse.com)