Understanding your Multi-Occupant Solar bill

Interconnected customer

PUGET SOUND ENERGY

Issued: February 10, 2025
Account Number: 123456789123
TOTAL DUE $446.96

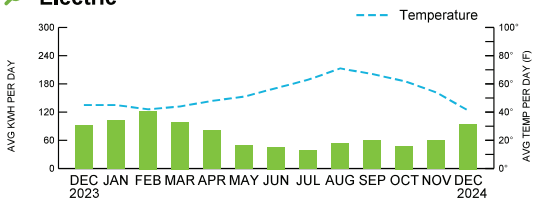
Important Information | Go Paperless | PAY NOW

① **Notice of Multi-Occupant Allocation Service**
Your property owner or Solar-Project Administrator has allocated a benefit to this account which will receive a portion of energy credits from a Solar System. Please contact your property owner or project's administrator for more information.

NATALIE A PSE
Serving: 369 SAFETY AVE S, Kirkland

Your Usage Information

Electric



	Last Year	This Year
Average daily kilowatt hours	90.91	**93.61**
Average daily cost	$11.78	**$13.15**
Days in billing cycle	33	**34**
Average temperature	45°F	**41°F**

Your Account Summary

Previous Charges:		
Amount of Your Last Bill (dated 11/12/2024)	$	0.00
Total Previous Charges	**$**	**0.00**
Current Charges:		
$ Budget Payment Plan Amount	$	312.00
Total Current Charges	**$**	**312.00**
Total includes current and past due charges	**Total $**	**$446.96**

You have a credit balance on your account. This will be applied toward future charges.

Late Payments | A late payment fee of 1% per month will apply to past due charges, if any, and amounts unpaid more than 10 business days after the statement due date. Amounts will be considered delinquent if payment is not received on or before the due date.

How to reach us

For self-service options visit our website at pse.com.
Email: customercare@pse.com
Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498
Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161
Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

Energy usage graph and table

This graph shows your average daily electricity use above what your system produced over a 13-month period. If your system produced more energy than you used in a given billing period, the average daily usage will show zero.

PUGET SOUND ENERGY

I want to donate $_____ to the Warm Home Fund
To pay or find pay station locations go to pse.com or call 1-888-225-5773
Mail this coupon and make check payable to Puget Sound Energy

Account Number: 123456789123
TOTAL DUE $446.96
Serving:
369 SAFETY AVE S, Kirkland

000012 1 MB 0,435 B050
NATALIE A PSE
369 SAFETY AVE S,
Kirkland, WA 98004

Puget Sound Energy
P.O. BOX 91269
Bellevue, WA 98009-9269

00600000786007 0001 01 00200003915812 000000031200 000000000000

① **Notice of Multi-Occupant Allocation Service**

Banner alerting customers of a new solar project allocation. Customers will only see this banner on the first bill after taking service under Multi-Occupant Solar or the first bill after the Solar Project Administrator makes allocation changes.

Your bill includes charges for electricity and/or natural gas, delivery services, general administration and overhead, metering, taxes, conservation expenses and other items.

Electric Detail Information: 369 SAFETY AVE S, Kirkland

Rate Schedule	Meter #	Start Date Read	End Date Read	Multiplier	Kilowatt Hours (kWh)	Electric Demand (kW)	Reactive Power (kVAR)	Meter Read Type
Residential 7	X157289112	11/1 2702	12/5 2781.567	40	② 3,182.68	—	—	Estimated Read
Energy to PSE	X157289112	11/1 171	12/5 181	40	③ 400	—	—	Actual Read

Your Electric Charge Details (34 days)	Rate x Unit		=	Charge
3,182.68 kWh used for service 11/2/2024 - 12/5/2024				
Basic Charge	$7.49	per month	$	7.49
④ Net Electricity				
Tier 1 (First 512 kWh Used) (11/2/2024 - 11/30/2024)	0.115433	512 kWh		59.10
Tier 2 (Above 512 kWh Used) (11/2/2024 - 11/30/2024)	0.134850	2,202.6 kWh		297.02
Tier 1 (First 88 kWh Used) (12/1/2024 - 12/5/2024)	0.115433	88 kWh		10.16
Tier 2 (Above 88 kWh Used) (12/1/2024 - 12/5/2024)	0.134850	380.08 kWh		51.25
Electric Cons. Program Charge	0.006095	3,182.68 kWh		19.40
Power Cost Adjustment	0.014227	3,182.68 kWh		45.28
Energy Exchange Credit	−0.007534	3,182.68 kWh		−23.98
⑤ Multi-Occupant Solar Energy Credit	−0.067130	280 kWh		−18.80
Other Electric Charges & Credits	0.000007	3,182.68 kWh		0.02
Subtotal of Electric Charges				446.94
Taxes				
State Utility Tax ($18.04 included in above charges)	3.873%			
Current Electric Charges			**$**	**446.94**

Definitions

Basic Charge — Covers the costs for meters, meter reading, billing and other costs that do not vary with energy use or the number of days covered by the bill.

Multiplier — Converts the amount of electricity used as measured by your meter into kWh.

kWh — Your use of electricity is billed in units called kilowatt hours. It is a unit of energy that equals 1,000 watts of electricity consumed in one hour.

Energy Exchange Credit — Federal Columbia River Benefits supplied by Bonneville Power Administration from low-cost power generated by federal hydroelectric dams.

Other Electric Charges and Credits — Includes the Merger, Federal Wind Power, and Renewable Energy Credits.

Multi-Occupant Solar Credit — A bill credit associated with a Multi-Occupant Solar Energy Credit arrangement **under tariff schedule 686.**

A rate change became effective during this billing period. The listed rate item(s) that changed shows the dates, prices and charges for each portion of the bill period when they were in effect. Copies of the rate schedules are available upon request.

$ Budget Payment Plan

Emergency or Power Outage
Dial 1-888-225-5773

To report a natural gas or electric emergency or a power outage, 24 hours a day, call **1-888-225-5773**

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al **1-888-225-5773**

若欲報告天然氣或電氣突發事件，或停電事故，每天 24 小時均可致電 **1-888-225-5773**

Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру **1-888-225-5773**

We can translate for other languages. Call **1-888-225-5773.**

Keeping our word.
You will receive a $50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

You deserve excellent service.
Every day we aim to give you clear, understandable answers to your questions about bills, credits, deposits, tariffs and your energy service. If you have a complaint or dispute with your bill or service, please call us at **1-888-225-5773**. If you are not satisfied with the response, ask to speak with a supervisor. If you are still not satisfied, you may contact the Consumer Affairs section of the Utilities and Transportation Commission at **1-888-333-WUTC (9882)** or complete an online complaint form at **www.utc.wa.gov**.

This bill is recyclable.

② PSE delivered electricity

The amount of electricity delivered from PSE during the billing period.

③ Electricity returned to PSE

The amount of electricity returned to the PSE grid during the billing period. Only the “Interconnected Customer” will see this information.

④ Net electricity

The amount of energy that PSE charges you for equals the kilowatt-hours delivered by PSE after using generated solar on-site first. If the amount is zero, then you returned (exported) more energy than you received.

⑤ Multi-Occupant Energy Credit

Customers who receive an allocation from a shared solar array through Multi-Occupant Solar will see a financial credit that equals the dollar value of the energy multiplied by the number of exported kilowatt-hours allocated to this account during the billing period. If the value is zero it means that no solar energy was exported during the billing period. Questions related to total exported energy or allocations should go to the Solar Project Administrator.